Homeowner Grant
www.surrey.ca/city-services/11303.aspx
Helps reduce the amount of residential property tax. Applies to taxes paid by British Columbians to their municipality or to the Township of Langley.

Housing Supports/Outreach

Aboriginal Homelessness Outreach Program
A101 - 10095 Whalley Boulevard, Surrey BC, V3T 4G1
Tel: 604-595-1170 www.ffrafo.org ahop1@ffrafo.org
Provides support to aboriginal families that are homeless or at risk of becoming homeless. Has access shelters, second stage housing, some information, working families with help with their housing program for people staying at the shelter. The program can help with ID replacement, finding housing, taking your property tax at risk of becoming homeless, advocacy services, and other things.

Homelessness Prevention Program
#102-13771 72A Ave Surrey BC V3W 9G6
Tel: 604-596-2311 www.sourcesbc.ca
This program provides information, support, and advocacy for homeless and those who are at risk of becoming homeless. Advocacy services are provided for income assistance, residential tenancy matters, and accessing other income support programs. Services can be accessed at the Newton Resource Centre as well as partner sites which include The Front Room, Surrey Women’s Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

Housing for Newcomers—Information from CMHC
www.cmhc-schl.gc.ca/newcomers/
Information for newcomers about housing options and how to rent or buy housing from the Canadian Mortgage and Housing Corporation. Information is available in a number of languages.

Options Mobile Outreach
Tel: 604-765-6751 hylandoutreach@options.bc.ca
www.options.bc.ca/programs/shelters-shelter-services
Outreach workers can help you find housing, health, and income support services if you are currently living on the street or at risk of homelessness. Available Monday to Friday, 9:00am to 5:00pm.

Rental Assistance Program
Tel: 604-433-2218 www.bchousing.org/RAP
Provides eligible low-income, working families with help with their rent. To qualify, families must have a gross household income of $40,000 or less, at least one dependent child, and employed at some point over the last year.

Residential Tenancy Office
Tel: 604-660-1020 www.gov.bc.ca/landtrentenant
400 - 5021 Kingway Burnaby, BC V5H 4E5
The Residential Tenancy Branch provides landlords and tenants with information and dispute resolution services. The best place to start if you are dealing with a tenancy issue.

SAFER (Shelter Aid for Elderly Renters)
Tel: 604-433-2218 www.bchousing.org/SAFER
Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to reimburse rents for eligible BC residents who are age 65 or over and who pay rent for their homes. BC Housing provides SAFER reimbursements to more than 17,000 households.

Sources Rent Bank
#102-13771 72A Ave Surrey BC V3W 9G6
Tel: 604-547-0129 www.sourcesbc.ca sbrd@sourcesbc.ca
We may offer a short term funding source to low income individuals and families who are at risk of homelessness for home eviction due to lack of, or shortage of, a monthly rent payment, utility arrears, damage deposit or other circumstance, as long as the loan completely alleviates the crisis. Other eligibility criteria apply including having a steady source of income to repay the loan.

Subsidized Youth Independent Housing Program
9815 140th Street, Surrey, BC or 13520 78th Ave Surrey BC
Tel: 604-596-4331 heather.lynch@options.bc.ca
www.options.bc.ca/program/subsidized-youth-independent-housing
If you are homeless or seriously at risk of becoming homeless, the SYH program can help you secure and sustain housing. This supportive program provides you with housing support and help to pursue career or educational goals.

Surrey Urban Mission
10779 King George Blvd Surrey, BC V3T 2X7
Tel: 604-581-5172 www.surreymissions.org
Offers drop-in support every day from 7:00am to 8:00pm. Can help with replacing BC ID, finding housing, referrals to detox and rehab centres, VAT assessments, accessing rental subsidies or doing taxes. Also have daily meals. 50 bed shelter. Nurse run clinics Tuesdays from 11:00 to 1:00pm. Counselling Thursdays from 10:00 to 1:00pm. Also have phone public, laundry and shower services.

Surrey Youth Housing
10453 Whalley Blvd Surrey BC
Tel: 604-587-8100 www.syr.youth-housing.sfu.ca
Offers one-to-one support to youth aged 16-19 who are seeking or looking to maintain housing in Surrey. Connects with a 1 - 1 Youth Housing Worker.

Tenant Resource & Advisory Centre
Tel: 604-255-0546 www.tenants.bc.ca
TRAC educates individuals and community organizations about Residential Tenancy Law, promotes tenants’ legal rights and affordable housing in BC. Provides videos & publications in 21 languages. Info Line/Tenant Hotline 1-800-665-1185. Available 1pm-5pm Mon, Tues, Thurs, Fri. Available 5:30pm-8:30pm on Wed.

Looking for services not covered in this brochure?
Please ask at your local library. We are here to help. Visit us or call 604-596-7300. There is also an expanded version of these brochures at www.surreylibraries.ca/lowcost.

You can also call 211 for a free, confidential, multilingual help. They cover a full range of services. Available 24 hours a day, 7 days a week. They are also online at www.bc211.ca.

If you would like more information or if you spot a needed correction you can email us at lowcost@surrey.ca
### Affordable Housing Sites

**The options listed here are only some of the affordable housing sites in Surrey. For a more options head to the BC Housing website (www.bcNSIntegeridential) or some of the other options listed in the previous section or below.**

### Alder Gardens (YWCA)
13788 - 71st Avenue, Surrey BC V3W 0M9
www.ywca.com/programs/ywca-housing

For single mothers and their children, with a supportive housing model that links to community services. Includes 36 units (2,3, and 4 Bedrooms) for single mothers, priority given to Surrey residents. Uses an income based rent system.

### Evergreen Highsisted Living
1550 Oxford Street, White Rock, BC, V4B 3R5
Tel: 604-536-3344 ext.3187 www.evergreen-home.com
info@evergreen-home.com

84 units of Assisted Living for seniors who are cognitively able to direct their own care but who have needs that can be met on a scheduled basis. All units within subsidized by Fraser Health and/or BC Housing.

### Kekinow Native Housing Society
1014 – 7445 – 132 St. Surrey BC V3W 1B8
Tel: 604-781-5299 www.kekinow.com

Provides affordable, comfortable housing for low-income people of Aboriginal ancestry (Status, non-Status, Metis and Inuit).

### Newton Kinsmen Housing Society – Ravine Estates
11030 Ravine Rd, Surrey BC V3T 5S2
Tel: 604-581-2322

Social housing development for families and people with disabilities.

### PICS Seniors Housing Complex
12075-75A Ave Surrey BC (assisted)
100 - 7566 1204 Street Surrey BC (independent)
Tel: 604-596-0052 pics.bc.ca/housing/seniors-housing

Units for low income seniors, with both assisted and independent living units. All subsidized by BC Housing. Service available in English and Punjabi.

### Shelters & Transition/Safe Houses

#### BC211 Shelter List
Tel: 211
www.bc211.ca

Provides a list of available shelter beds. A good place to start if you are looking for emergency accommodations. You can either call 211 or check the website for available beds. Updated twice a day around 11:30am and 7:30pm. Can also text 211 with the city your in for information.

#### All Nations Youth Safe House
Tel: 604-584-2626

Youth (16-18 years) shelter with 1 to 7 day emergency stay. Plans reviewed weekly to determine a need for extension (up to 30 days).

Residents have a worker who assists in developing an individualized plan of daily goals to secure housing. Daily meals, access to a computer and phone, & housing and job search forms. A low risk facility.

#### Arbour House 2nd Stage Transition House (YWCA)
Tel: 604-282-3113

Provides safe space for women and their children leaving abusive relationships. On site support for those staying at the shelter. The program can help with ID replacement, housing search, assistance applications, advocacy, referrals to other agencies and other things.

### Dollar Links

**Bill Reid Place**
17752 Deltabrook Rd, Surrey BC
Tel: 604-574-4341

A 72 bed shelter with 16 temporary beds for men and women 19+. 24 hours a day for all meals provided. Also offers laundry, housing workers and drug and alcohol referrals. Pet friendly.

**Boulevard Shelter**
10677 Whalley Boulevard, Surrey, B.C. V3T 4H8
Tel: 604-588-1061 lookoutsociety.ca

40 bed shelter. Low barrier. Harm reduction based. Daily meals for those staying at the shelter. The shelter has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing search, assistance applications, advocacy, referrals to other agencies and other things.

**Cynthia’s Place**
Surrey, BC
Tel: 604-582-2465 elizabeth@fh.org:we can help programs, services


**Evergreen Transition House**
Tel: 604-584-3301 or 604-572-5116

Provides transitional housing for women and children who are homeless or at risk of becoming homeless. Also offers support for women experiencing domestic violence.

#### Gateway Shelter
10067 - 135 A St, Surrey BC V3T 4E3
Tel: 604-589-7777 lookoutsociety.ca

**40 bed shelter for those 50+ years old. Supervised by staff during rest time, it offers separate ladies and men’s sleeping areas with washrooms. Locking storage and coat racks are available for use. On site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for those staying at the shelter. The program can help with ID replacement, housing search, assistance applications, advocacy, referrals to other agencies and other things.**

### Guildford Shelter
14716 104 Avenue, Surrey, B.C. V3R 1M3
Tel: 778-293-0889 lookoutsociety.ca/guildfordcoordinator@gateo.com

**40 bed shelter, 19+ allows pets and has space for couples. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing search, assistance applications, advocacy, referrals to other agencies and other things. Phone staffed 24/7.**

### Hyland House
6595 King George Highway, Surrey BC
Tel: 604-599-8900

Provides a 35 bed emergency shelter. 20 units of supported housing for people needing help in achieving and maintaining independence. Also provides outreach to people who are homeless, at risk of becoming homeless or difficult to house. 19+ years old.

### Ihsan Transition Housing Society
1901 – 1903 – 201 St. Langley BC V2Y1L9 (Office)
Tel: 604-534-1011 or crisis line 604-530-9442

Provides transitional housing for women and children leaving abusive relationships or the risk of violence. Also provides counselling, victim services, and other supports for women and children. Two transition houses in the Langley and Aldergrove areas.

### Modular Housing Sites
Nicolson Park: 13550 - 105 Avenue, Surrey BC
Nancy Gerard Building: 10662 King George Boulevard, Surrey BC
Steve Cobon Building: 13495 - 107A Avenue, Surrey BC
Tel: 604-498-5804

Provides on site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing search, assistance applications, advocacy, referrals to other agencies and other things.

## Miscellaneous

### Nisa Houses
Surrey BC: Nina butt@nisahomes.com or
tel: 604-815-7000 ext. 812

Provides transitional housing for indigenous, refugee and Muslim women and their children who are homeless or at risk of becoming homeless. Also a safe haven for women experiencing domestic violence.