Housing Supports/Outreach

Aboriginal Homelessness Outreach Program
A101 - 10095 Whalley Boulevard, Surrey BC, V3T 4G1
Tel: 604-205-1170
www.fracto.org ahop1tfracto.org

Provides support to aboriginal families that are homeless or at risk of becoming homeless. Has access shelters, second stage housing, recovery houses and many programs. Serving White Rock, Surrey, Langley and Delta.

Askanadvocate.ca by SOURCES
Website provides basic and clear information about tenancy, income assistance, disability benefits (provincial and federal), and other income support services. Has videos, FAQs, fact sheets, and links to other services and resources.

Atira Homelessness Prevention & Housing Outreach
Tel: 604-315-4613 (Canadian) 604-315-1713 (June)
info@atira.bc.ca atira.bc.ca

Offers help for women finding housing and maintaining it with support and referrals. Range of service, call for more information.

Home Adaptations for Independence (HAFI)
Tel: 604-433-2218
www.bchousing.org/hafi

Financial assistance for home adaptation to help eligible low income seniors and people with disabilities in BC to continue to live in their homes.

Homeowner Grant
www.surrey.ca/city-services/11303.aspx
Helps reduce the amount of residential property tax. Applies to taxes paid by British Columbians to their municipality or to the Surplus of taxes for rural areas.

Homeless Prevention Program
#102-13771 72A Ave Surrey BC V3W 9D6
Tel: 604-596-2311
www.sourcesbc.ca

This program provides information, support, and advocacy for homeless individuals and those who are at risk of becoming homeless. Advocacy services are provided for income assistance, residential tenancy matters, and accessing other income support programs. Services can be accessed at the Newton Resource Centre as well as partner sites which include: The Front Room, Surrey Women’s Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

Housing for Newcomers—Information from CMHC
www.cmhc-schl.gc.ca/newcomers/

Information for newcomers about housing options and how to rent or buy housing from the Canadian Mortgage and Housing Corporation. Information is available in a number of languages.

Options Mobile Outreach
Tel: 604-765-6751
bylandoutreach@options.bc.ca
www.options.bc.ca/program/shelters-shelter-services

Outreach workers can help you find housing, health and income support services if you are currently living on the street or at risk of homelessness. Available Monday to Friday, 9:00am to 5:00pm.

Rental Assistance Program
Tel: 604-433-2218
www.bchousing.org/RAP

Provides eligible low-income, working families with help with their rent. To qualify, families must have a gross household income of $40,000 or less, at least one dependent child, and employed at some point over the last year.

Residential Tenancy Office
Tel: 604-660-1020
www.gov.bc.ca/landlordtenant
400 - 5021 Kingway Burnaby, BC V5H 4M5

The Residential Tenancy Branch provides landlords and tenants with information and dispute resolution services. The best place to start if you are dealing with a tenancy issue.

SAFER (Shelter Aid for Elderly Renters)
Tel: 604-433-2218
www.bchousing.org/SAFER

Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to reimburse rents for eligible BC residents who are age 60 or over and who pay rent for their homes. BC Housing provides SAFER reimbursements to more than 17,000 households.

SOURCES Rent Bank
#102-13771 72A Ave Surrey BC V3W 9D6
Tel: 604-547-0129
www.sourcesbc.ca srh@sourcesbc.ca

We may offer a short term funding source to low income individuals and families who are at risk of homelessness for home eviction due to lack of, or shortage of, a monthly rent payment, utility arrears, damage deposit or other circumstance, as long as the loan completely alleviates the crisis. Other eligibility criteria apply including having a steady source of income to repay the loan.

Subsidized Youth Independent Housing Program
10015 140th Street, Surrey, BC or 13520 78th Ave Surrey BC
Tel: 604-556-4331
heather.lynch@options.bc.ca
www.options.bc.ca/program/subsidized-youth-independent-housing

If you are homeless or seriously at risk of becoming homeless, the SYIH program can help you secure and sustain housing. This supportive program provides you with housing support and help to pursue career or educational goals.

Surrey Urban Mission
10778 King George Blvd Surrey, BC V3T 2K7
Tel: 604-581-5172
www.sunrispace.com

Offers drop-in support every day from 7:00am to 8:00pm. Can help with replacing BC ID, finding housing, referrals to detox and rehab centres, VAT assessments, accessing rental subsidies or doing taxes. Also have daily meals. 50 bed shelter. Nurse run clinics Tuesdays from 11:00 to 1:00pm. Counselling Thursdays from 10:00 to 1:00pm. Also have public phone, laundry and shower services.

Surrey Youth Housing
10453 Whalley Blvd Surrey
Tel: 604-587-8100
www.pcrs.ca/surrey-youth-housing

Offers one-to-one support to youth aged 16-24 who are seeking or looking to maintain housing in Surrey. Connects with a 1 - 1 Youth Housing Worker.

Tenant Resource & Advisory Centre
Tel: 604-255-0546
www.tenants.bc.ca

TRAC educates individuals and community organizations about Residential Tenancy Law, promotes tenants’ legal rights and affordable housing in BC. Provides videos & publications in 21 languages. Info Line/Tenant Hotline 1-800-665-1185. Available 1pm-5pm Mon, Tues, Thurs, Fri; available 5:30pm-8:30pm on Wed.

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help. Visit us or call 604-556-7300. There is also an expanded version of these brochures at www.surreylibraries.ca/lowcost.

You can also call 211 for a free, confidential, multilingual help. They cover a full range of services. Available 24 hours a day, 7 days a week. They are also online at www.bc211.ca.

If you would like more information or if you spot a needed correction you can email us at lowcost@surrey.ca

Housing Listings & Assistance

BC Housing
101-4055 King George Burnaby BC V5H 4V8
Tel: 1-800-257-7776
www.bchousing.org

BC Housing develops, manages, and administers a wide range of subsidized housing options in BC. Applying with BC Housing is a great solution to long term housing issues but wait times for a spot can be long.

Co-operative Housing Federation of BC (CHF BC)
220-14651 Commercial Drive Vancouver, BC V5L 3Y3
Tel: 604-879-5111
www.chf.bc.ca

Maintain a list on their website of housing co-ops currently accepting applications. Also has information on co-ops in general.

Housing Search Resource Room
#102-13771 72A Ave Surrey BC V3W 9C6
Tel: 604-596-2311
www.sourcesbc.ca

Provides a weekly housing list of advertised rental units and housing supplier applications. Also provides phone to access potential housing rentals and computers to access housing sites and email access for housing searches.

Newton Housing Registry
13520 – 78th Ave Surrey BC V3W 8J6
Tel: 604-590-7388
housing.registry@options.bc.ca

Registry of available, affordable rental housing in Surrey, White Rock and North Delta. Can help with housing searches, various housing applications, and housing subsidies. Hours are Tues to Thursday 9:00 to 11:00am and 1:00 to 4:00pm.
Shelters & Transition/Safe Houses

Sunnyvale Villas
2063 – 11511 Street Surrey BC
Tel: 604-538-8308
Subsidized housing for seniors in Surrey/White Rock. Rent based on 30% of gross income.

Sunset Grove
Tel: 604-584-5811
www.options.bc.ca/housing/homelessness/habitat-housing-society
25 unit affordable housing complex for families. Self referrals welcome.

The options listed here are only some of the affordable housing sites in Surrey. For more options head to the BC Housing website (www.bchousing.org) or some of the other options listed in the previous section or below.

Alder Gardens (YWCA)
13788 – 71a Avenue, Surrey BC V3W 0M9
www.ywcanv.org/programs/yvca-housing
For single mothers and their children, with a supportive housing model that links to community services. Includes 36 units (2,3, and 4 Bedrooms) for single mothers, priority given to Surrey residents.

Uses an income based rent system.

Evergreen Highsided Assisted Living
1550 Oxford Street, White Rock, BC, V4B 3R5
Tel: 604-536-3344 (ext.3187) www.evergreen-home.ca
info@evergreen-home.com
84 units of Assisted Living for seniors who are cognitively able to direct their own care but who have needs that can be met on a scheduled basis. All units within subsized by Fraser Health and/or BC Housing.

Kekinow Native Housing Society
1014 – 7445 – 132 St. Surrey BC V3W 1B8
Tel: 604-691-5299 www.kekinow.ca
info@kekinow.ca
Provides affordable, comfortable housing for low-income people of Aboriginal ancestry (Status, non-Status, Metis and Inuit).

Newton Kinsmen Housing Society – Ravine Estates
11030 Ravine Rd. Surrey BC V3T 5S2
Tel: 604-581-2322
Social Housing development for families and people with disabilities.

PICS Seniors Housing Complex
12075-75A Ave Surrey BC (assisted)
100 - 7566 120a Street Surrey BC (independent)
Tel: 604-596-0052 picsbc.ca/housing/seniors-housing
Units for low income seniors, with both assisted and independent living units. All subsidized by BC Housing. Service available in English and Punjabi.

BC211 Shelter List
Tel: 211 www.bc211.ca
Provides a list of available shelter beds. A good place to start if you are looking for emergency accommodations. You can either call 211 or check the website for available beds. Updated twice a day around 11:30am and 7:30pm. Can also test 211 with the city your in are for information.

All Nations Youth Safe House
Tel: 604-584-2625
traila.org/pgm_wscanywh/
Youth (16-18 years) shelter with 1 to 7-day emergency stay. Plans reviewed weekly to determine need for extended (up to 30 days). Residents have a worker who assists in developing an individualized plan of daily goals to secure housing. Daily meals, access to a computer and phone, & housing and job search forms. A low risk facility.

Arbour House 2nd Stage Transition House (YWCA)
Tel: 604-282-3113
www.ywcanv.org/programs/affordable-housing/yvca-housing-communities
Transition housing for women and children fleeing abuse from their intimate partner. Eight fully-furnished suites with a 9 month stay. On site support from staff five days per week for emotional support, advocacy, court accompaniments, housing search etc.

Atira Women’s Resource Society
Tel: 604-531-9143 www.atira.bc.ca info@atira.bc.ca
Women for housing along with other services. Atira offers both short term shelter and transition longer stay supportive option services. Also offers programs for children who have witnessed abuse and parenting programs.

Atira’s housing options include:

Ama House (Atira)
Tel: 604-542-5095
Ama Transition House is available to women 55+ only and offers advocacy, referrals and one-on-one support.

Durrant House (Atira)
Tel: 604-531-9151
A first stage transition house staffed 24 hours a day, seven days a week. Staff provides emotional support, referrals and resource information, advocacy, court and other accompaniments, parenting support, harm reduction etc.

Koomsh 2nd Stage Housing (Atira)
Tel: 604-501-9294 koomseshsupport@atira.ca
Koomsh provides supportive housing to 11 women and their children who have been impacted by abuse suffered in intimate relationships.

Maxine Wright Place (Atira)
Tel: 604-580-2915
The Maxine Wright Place serves women who are pregnant and/or have a newborn or are early parenting and need a safe place to stay. Women can access the shelter at any point during their pregnancy, and potentially stay until their baby is 6 months old. Have child care and health clinic for prenatal health. Also offer second stage housing program.

Shimal Transition House (Atira)
Tel: 604-581-9100
A first stage transition house for women and their children escaping abuse. Staffed 24 hours a day, seven days a week. Staff provides emotional support, referrals and resource information, advocacy, court accompaniment, parenting support and on-site non-medical detoxification.

Bill Reid Place
17752 Deblooke Rd. Surrey BC
Tel: 604-574-4341
www.options.bc.ca/program/shelters-housing-services
Low barrier shelter with 16 temporary beds for men and women 19+. Open 24 hours with all meals provided. Also offers laundry, housing workers and drug and alcohol referrals. Pet friendly.

Boulevard Shelter
10677 Whalley Boulevard, Surrey, BC V3T 4H8
Tel: 604-588-1061 lookoutsociety.ca/
40 bed shelter. Low barrier. Harm reduction based. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Cynthia’s Place
Surrey, BC
Tel: 604-582-2456 elizabethfiny@telus.net info@atira.bc.ca

Evergreen Transition House
Tel: 604-584-3301 or 604-572-5116 www.options.bc.ca/program/transitionhouses
Transition house for women who have experienced abuse and their children. Offers temporary accomodation, support, basic counseling, advocacy, child and youth care workers, safety planning, help securing housing, and referrals.

Gateway Shelter
10667 – 135A St, Surrey BC V3T 4E3
Tel: 604-589-7777 lookoutsociety.ca/
40 bed shelter for those 15+ years old. Supervised by staff during rest time, it offers separate ladies and men’s sleeping areas with washrooms. Locking storage and coat racks are available for use. On site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Guildford Shelter
14716 10 Avenue, Surrey, B.C. V3R 1M3
Tel: 778-293-0889 lookoutsociety.ca/guildfordcoordinator@guildfordlookoutsociety.ca
40 bed shelter, 19+, allows pets and has space for couples. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things. Phone staffed 24/7.

Hyland House
6595 King George Highway, Surrey BC
Tel: 604-599-8900
info@options.bc.ca/program/shelters-housing-services

Mobile Outreach Worker: 604-765-6715
Provides a 35 bed emergency shelter. 20 units of supported housing for people needing help in achieving and maintaining independence. Also provides outreach to people who are homeless, at risk of becoming homeless or difficult to house. 19+ years old.

Ishart Transition Housing Society
1101 – 4305 – 209 St. Langley BC V2Y1L0 (Office)
Tel: 604-534-1011 or crisis line 604-530-9442
www.ishartshelter.org
Provides safe space for women and their children leaving abusive relationships or the risk of violence. Also provides counselling, victim services, and other supports for women and children. Two transition houses in the Langley and Aldergrove areas.

Modular Housing Sites
Nicolson Park: 1350 – 105 Avenue Surrey, BC
Nancy Gerard Building: 10662 King George Boulevard, Surrey, BC Steve Cobon Building: 13495 – 107A Avenue, Surrey, BC
Tel: 604-498-5804
www.bchousing.org/housing-assistance/housing-with-support/supportive-housing
Small individual units. These sites allow a 2 year stay. Applications are through BC Housing but staff at the Boulevard, Gateway, Guildford, and Parkway shelters can help people apply, as well as look for other housing options.

Nisa Houses
Surrey BC: Nina.butt@nisahomes.com or vancouver@nisahomes.com
Tel: 1-888-406-8043 ext. 812 www.nisahomes.com
Transitional home for immigrant, refugee and Muslim women and their children who are homeless or at risk of becoming homeless. Also a safe haven for women experiencing domestic violence.