Home Owner Grant
www.surrey.ca/city-services/11303.aspx

Helps reduce the amount of residential property tax. Applies to taxes paid by British Columbians to their municipality or to the Strata Corporation in Strata Schemes.

Homeless Prevention Program
#102-13771 72A Ave Surrey BC V3W 9G6
Tel: 604-596-2311 www.sourcesbc.ca

This program provides information, support, and advocacy for homeless individuals and those who are at risk of becoming homeless. Advocacy services are provided for income assistance, residential tenancy matters, and accessing other income support programs. Services can be accessed at the Newton Resource Centre as well as partner sites which include: The Front Room, Surrey Women’s Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

For Newcomers—Information from CMHC
www.cmhc-schl.gc.ca/newcomers/

Information for newcomers about housing options and how to rent or buy housing from the Canadian Mortgage and Housing Corporation. Information is available in a number of languages.

Options Mobile Outreach
Tel: 604-765-6751 tylandoutreach@options.bc.ca
www.options.bc.ca/program/shelters-she-centres

Outreach workers can help you find housing, health and income support services if you are currently living on the street or at risk of homelessness. Available Monday to Friday, 9:00am to 5:00pm.

Rental Assistance Program
Tel: 604-433-2218 www.bchousing.org/RAP

Provides eligible low-income, working families with help with their rent. To qualify, families must have a gross household income of $40,000 or less, at least one dependent child, and employed at some point over the last year.

Residential Tenancy Office
Tel: 604-660-1020 www.gov.bc.ca/landlordrenter
400 - 5021 Kingway Burnaby, BC V5H 4E5

The Residential Tenancy Branch provides landlords and tenants with information and dispute resolution services. The best place to start if you are dealing with a tenancy issue.

SAFER (Shelter Aid for Elderly Renters)
Tel: 604-433-2218 www.bchousing.org/SAFER

Makes help rentals affordable for BC seniors with low to moderate incomes. Provides monthly payments to reimburse rents for eligible BC seniors who are age 60 or over and who pay rent for their homes. BC Housing provides SAFER reimbursements to more than 17,000 households.

Sources Rent Bank
#102-13771 72A Ave Surrey BC V3W 9G6
Tel: 604-547-0129 www.sourcesbc.ca srh@sourcesbc.ca

We may offer a short term funding source to low income individuals and families who are at risk of homelessness for home eviction due to lack of, or shortage of, a monthly rent payment, utility arrears, damage deposit or other circumstance, as long as the loan completely alleviates the crisis. Other eligibility criteria apply including having a steady source of income to repay the loan.

Subsidized Youth Independent Housing Program
9815 140th Street, Surrey, BC or 13520 78th Ave Surrey BC
Tel: 604-596-4331 hylandoutreach@options.bc.ca
www.options.bc.ca/program/subsidized-youth-independent-housing

If you are homeless or seriously at risk of becoming homeless, the SYIH program can help you secure and sustain housing. This supportive program provides you with housing support and help to pursue career or educational goals.

Surrey Urban Mission
10776 King George Blvd Surrey, BC V3T 2X7
Tel: 604-581-5172 www.sunspace.com

Erigs support in drop in services every day from 7:00am to 8:00pm. Can help with replacing BC ID, finding housing, referrals to detox and rehab centres, VAT assessments, accessing rental subsidies or doing taxes. Also have daily meals. 50 bed shelter. Nurse run clinics Tuesdays from 11:00 to 1:00pm. Counselling Thursdays from 11:00 to 3:00pm. Also have public phone, laundry and shower services.

Surrey Youth Housing
10453 Whalley Blvd Surrey
Tel: 604-587-8100
www.pcrs.ca/surrey_youth_housing

Offers one-to-one support to youth aged 16-19 who are seeking or looking to maintain housing in Surrey. Connects with a 1 – 1 Youth Housing Worker.

Tenant Resource & Advisory Centre
Tel: 604-255-0546 www.tenants.bc.ca

TRAC educates individuals and community organizations about Residential Tenancy Law, promotes tenants’ legal rights and affordable housing in BC. Provides videos & publications in 21 languages. Info Line/Tenant Hotline 1-800-665-1185. Available 1pm-5pm Mon, Tues, Thurs, Fri available 5:30pm-8:30pm on Wed.

Looking for services not covered in this brochure?
Please ask at your local library. We are here to help. www.surreylibraries.ca or 604-598-7300.

You can also call 211 for a free, confidential, multilingual information and referral line to a full range of community, social, and government services. Available 24 hours a day, 7 days a week. Interested in some more resources or information? Ask library staff or check us out on the web here: www.surreylibraries.ca/lowcost

If you would like further information or if you spot a change that is needed you can email us at libraryinfo@surrey.ca

Updated 07/29/19
**Senior Services Society**
750 Camran St. New Westminster BC V3M 1E7
Tel: 604-520-6621
www.seniorsservicessociety.ca
info@seniorsservicessociety.ca
Provides an online directory of various types of senior housing in the Lower Mainland. Has housing information, referrals, and an outreach program. Also has a temporary housing program (cost geared towards income) for seniors who are homeless or at risk of becoming homeless. Please note, Senior Services is not a housing provider. Services are available to seniors age 55 and older living in most parts of the Lower Mainland.

**Sunraysia Villas**
2063 – 11511 Street Surrey BC
Tel: 604-538-8308
Subsidized housing for seniors in Surrey/White Rock. Rent based on 30% of gross income.

**Sunset Grove**
Tel: 604-584-5811
www.bc.ca/housing/homelessness/habitat-housing-society
25 unit affordable housing complex for families. Self referrals welcome.

**Shelters & Transition/Safe Houses**

**BC211 Shelter List**
Tel: 211
www.bc211.ca
Provides a list of available shelter beds. A good place to start if you are looking for emergency accommodations. You can either call 211 or check the website for available beds. Updated twice a day around 11:30am and 7:30pm. Can also text 211 with the city you are in for information.

**All Nations Youth Safe House**
Tel: 604-584-2626
info@allnations.nationalhousing.org
Youth (16-18 years) shelter with 1 to 7 day emergency stay. Plans reviewed weekly to determine a need for extension (up to 30 days).
Residents have a worker who assists in developing an individualized plan of daily goals to secure housing. Daily meals, access to a computer and phone, & housing and job search forms. A low risk facility.

**Arbour House 2nd Stage Transition House (YWCA)**
Tel: 604-282-3113
www.yvan.ca/programs/affordable-housing/ywca-housing-communities
Transitional housing for women and children fleeing abuse from their intimate partner. Eight fully-furnished suites with a 9 month stay. On-site support from staff five days per week for emotional support, advocacy, court accompaniments, housing search etc.

**Atra Women's Resource Society**
Tel: 604-531-9143
www.atra.bc.ca
Housing for women along with other services. Atra offers both short term shelter and transition longer stay supportive options services. Also offers programs for children who have witnessed abuse and parenting programs.

**Atra's housing options include:**
- **Anna House (Atra)**
  Tel: 604-542-9392
  Anna House is available to women 55+ only and offers advocacy, referrals and one-on-one support.

**Durrant House (Atra)**
Tel: 604-531-9151
A first stage transition house staffed 24 hours a day, seven days a week. Staff provides emotional support, referrals and resource information, advocacy, court and other accompaniments, parent support, harm reduction etc.

**Koomsh 2nd Stage Housing (Atra)**
Tel: 604-501-9394
Koomsh supports protective housing to 11 women and their children who have been impacted by abuse suffered in intimate relationships.

**Maxwine William Place (Atra)**
Tel: 604-580-2915
The Maxwine William Place serves women who are pregnant and/or have a newborn or are early parenting and need a safe place to stay. Women can access the shelter at any point during their pregnancy, and potentially stay until their baby is 6 months old. Have child care and health clinic for prenatal health. Also offer second stage housing program.

**Shimal Transition House (Atra)**
Tel: 604-581-9100
A first stage transition house for women and their children escaping abuse. Staffed 24 hours a day, seven days a week. Staff provide emotional support, referrals and resource information, advocacy, court accompaniment, parent support and on-site mental health detoxification.

**Bill Reid Place**
17752 Deerbrook Rd. Surrey BC
Tel: 604-574-4341
www.options.bc.ca/program/shelters/housing-services
Low barrier shelter with 16 temporary beds for men and women 19+. Open 24 hours with all meals provided. Also offers laundry, housing workers and drug and alcohol referrals. Pet friendly.

**Boulevard Shelter**
10677 Whalley Boulevard, Surrey, BC V3T 4H8
Tel: 604-588-1061
lookoutsociety.ca/
40 bed shelter. Low barrier. Harm reduction based. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

**Cynthia's Place**
Surrey, BC 604-582-2465 elizabethfr@icbc.com
We can help with programs, services, support, and resource information, advocacy, court and other accompaniments. Single women and mothers with children. Low barrier shelter. One month stay maximum. Harm reduction.

**Evergreen Transition House**
Tel: 604-584-3301 or 604-572-5116
www.options.bc.ca/program/transition-houses
Transition house for women who have experienced abuse and their children. Offers temporary accommodation, support, basic counseling, advocacy, child care and youth workers, safety planning, helping securing housing, and referrals.

**Gateway Shelter**
10667 – 135 A St, Surrey BC V3T 4E3
Tel: 604-589-7777 lookoutsociety.ca/
40 bed shelter for those 15+ years old. Supervised by staff during rest times, it offers separate ladies and men’s sleeping areas with washrooms. Locking storage and coat racks are available for use. On site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

**Guildford Shelter**
14716 104 Avenue, Surrey, B.C. V3R 1M3
Tel: 778-293-0889 lookoutsociety.ca/
guildfordcoordinator@lookoutsociety.ca
40 bed shelter, 19+, allows pets and has space for couples. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

**Hyland House**
6595 King George Highway, Surrey BC
Tel: 604-599-8900
www.options.bc.ca/program/shelters/shelter-services

**Ishtar Transition Housing Society**
1011 – 6350 – 203 St. Langley BC V2Y1L9 (Office)
Tel: 604-534-1011 or crisis line 604-530-9442
www.ishtarsociety.org
Provides safe space for women and their children leaving abusive relationships or the risk of violence. Also provides counselling, victim services, and other supports for women and children. Two transition houses in the Langley and Aldergrove areas.

**Modular Housing Sites**
Nickerson Place: 13550 – 105 Avenue, Surrey BC
Nancy Gerald Building: 10662 King George Boulevard, Surrey BC
Steve Coben Building: 13495 – 107A Avenue, Surrey BC
Tel: 604-498-5804
www.bchousing.org/housing-assistance/housing-with-support/supportive-housing

**Nisa Homes**
Surrey BC
Nina.butt@nisahomes.com or
vancouver@nisahomes.com
Tel: 1-888-456-8043 ext. 812
www.nisahomes.com
Transitional home for immigrant, refugee and Muslim women and their children who are homeless or at risk of becoming homeless. Also a safe haven for women experiencing domestic violence.