

Disability Advocacy Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

This program provides information, referral, and advocacy with applying for, or appealing disability benefits through the Ministry of Social Development. Some help for medical and dental benefits, allowances, and other disability related benefits.

Emergency Income Assistance

Tel: 604-660-3194 (Self referral)

After hours Emergency Food & Shelter Line. Families are entitled to emergency food, shelter, and medical transportation.

Guaranteed Income supplement (Service Canada)

Tel: 1-800-277-9914 tinyurl.com/y8mzygrf

The Guaranteed Income Supplement provides additional money, on top of the Old Age Security pension, to low-income seniors living in Canada. To be eligible for the GIS benefit, must be receiving the Old Age Security pension and meet the income requirements. Service also available through Service Canada Centre's.

Guide to Canadian Scholarships

tinyurl.com/bp2r8gu

Learn about scholarships available for university or college. This book is available at Surrey Libraries and covers a wide range of scholarship options.

Homeless Prevention Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

This program provides information, support, and advocacy for homeless individuals. Also helps those who are at risk of becoming homeless. Advocacy services for income assistance, residential tenancy matters, and other income support programs. Help available at the Newton Resource Centre and partner sites: The Front Room, Surrey Women's Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

Last Post Fund

Tel: 1-800-465-7113 www.lastpostfund.ca

Helps pay funeral and burial expenses for service members with the Canadian Military who qualify. Also can provide grave markers.

Mental Health Consumer Advocacy Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

Help for people self identifying as having a mental illness. Help in dealing with income assistance, disability benefits, housing and CPPD.

Old Age Security Pension & Survivor Allowance (Service Canada)

1-800-277-9914 www.esdc.gc.ca/en/cpp/oas/index.page

The Old Age Security pension is a monthly payment available to most Canadians aged 65+. You must apply to receive benefits. The Survivor Allowance is federal income benefit for low-income seniors who are 60 to 64 and whose spouse is collecting OAS and GIS or whose spouse has died. Must also meet legal and residency requirements.

Post-Secondary Student Support Program

BC Association of Aboriginal Friendship Centres

551 Chatham St. Victoria BC V8T 1E1

Phone: 250-388-5522 education@bcaafc.com

www.bcaafc.com/index.php/youth-education-psssp

Provides financial assistance to eligible students towards the cost of their post-secondary education. Students in the following categories are eligible:

- Northwest Territory or Nunavut Inuit students who have been residing in British Columbia for 12 consecutive months
- British Columbia registered members who do not have Band membership or an affiliation with a Band (BC General List)
- Status Indian students who are affiliated with a BC First Nation as indicated on Status Card but do not have Band membership.

Poverty Law Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

Provides reliable poverty law services in English and Punjabi. Provides fair access to income support services through information, support and advocacy. Assists with income assistance, provincial and federal disability, EI and CPP issues, federal income related programs and tenancy matters. Can provide mediation with landlords, help with applying for benefits, disputing decisions and representation at hearings.

Registered Disability Savings Plan

Tel: 1-800-959-8281

www.cra-arc.gc.ca/tx/ndvdl/tpcs/rdsp-reei/menu-eng.html

A registered disability savings plan (RDSP). It is a savings plan to help parents and others save for the long term financial security of a person who is eligible for the disability tax credit (DTC).

Rental Assistance Program

Tel: 604-433-2218 www.bchousing.org/RAP

Provides eligible low-income, working families with cash help to help with their rent payments. To qualify, families must have a gross household income of \$40,000 or less, at least one dependent child, and employed at some point over the last year.

SAFER (Shelter Aid for Elderly Renters)

Tel: 604-433-2218 www.bchousing.org/SAFER

Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to reimburse rents for eligible BC residents who are age 60 or over and who pay rent for their homes. BC Housing provides SAFER reimbursements to more than 17,000 senior households.

Tax Benefits

It is worth filing income tax, especially for lower income people. You can only get these benefits if you qualify and file income tax yearly.

Canada Child Benefit (CCB)

Tel: 1-800-387-1193 www.cra-arc.gc.ca/bnfts/ccb/menu-eng.html

Canada Child Tax Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under age 18. Additional benefits for children with a disability.

Child and Family Tax Benefits Information

www.cra-arc.gc.ca/bnfts/menu-eng.html

Website covers the provincial and federal tax benefits for children and families.

GST/HST Credit

tinyurl.com/bpm45hc

GST/HST Credit program issues payments to Canadians with low and modest incomes. Helps offset all or part of the GST/HST they pay on goods and services. Assessment based on filed tax return, those eligible are contacted; if you have a spouse or common law partner, only 1 receives the credit.

Income Tax Clinic @ Oak Ave Neighbourhood Hub

12740 – 102 Ave Surrey BC

Tel: 604-582-7088 www.oanh.ca

For low income families and individuals. Appointment required.

Runs during March and April each year.

Income Tax Clinic @ Sources BC

www.sourcesbc.ca

Offers year round tax clinics for people who are low income and have simple tax returns. Current and past years. You need not be a resident of Surrey. Locations are:

Newton: #102-13771 – 72A Ave Tel: 604-596-2311 (by app.)

White Rock: 882 Maple St White Rock Tel: 604-542-4357 (drop-in)

Income Tax Clinic @ Surrey Libraries

www.surreylibraries.ca

Yearly income tax clinic for low income residents of Surrey. Typically held between late March and then through April. Ask at your local branch in early March for details.

Income Assistance Offices

Tel: 1-866-866-0800

myselfserve.gov.bc.ca

Fleetwood Office 101-16088 84th Ave Surrey BC V4N 0V9

Park Place Office 130-13749 72nd Ave Surrey BC V3W 2P2

Surrey-North Office 100 - 13650 102 Ave. Surrey BC V3T 1N6

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help.

www.surreylibraries.ca or 604-598-7300.

You can also call 211 for a free, confidential, multilingual information and referral line to a full range of community, social, and government services. Available 24 hours a day, 7 days a week.

Interested in some more resources or information? Ask library staff or check us out on the web here:

www.surreylibraries.ca/lowcost

If you would like further information or if you spot a change that is needed you can email us at libraryinfo@surrey.ca

Low Cost and Free

Employment & Income



www.surreylibraries.ca

Work BC Centres

Each centre provides resume help and aid in job search. Free computer access, printing and faxing for job seeking only. Each centre has a catchment area. Find out which location to go to at their website (www.workbc.ca) or ask at your local library.

WorkBC - Cloverdale (Monday – Friday 8:30 to 4:30pm)

Suite 101, 5783 - 176A Street, Surrey, BC.

Tel: 604-576-3118 www.sourcesworkbc.ca/

WorkBC – Delta (9:00 am to 5:00 pm)

3rd Floor 11861 88 Avenue, Delta, BC, V4C 3C6

Tel: 604-591-9116 escnorth@bgcbc.ca

www.bgcbc.ca/what-we-do/employment-services/

WorkBC – Fleetwood/Guildford (Monday – Friday 8:30 to 5:00pm except Thursday 8:30-3)

#202 - 10334 152A Street Surrey, V3R 7P8

Tel: 604-580-9740 fg.employment@pcrs.ca

www.pcrs.ca/our-services/workbc-employment-services/

WorkBC – Newton (Monday – Friday 8:00 - 5:00)

Suite #260 - 7525 King George Blv. Surrey, BC.

Tel: 778-578-4272 avianewton@aviaemployment.ca

www.aviaemployment.ca

WorkBC - Whalley (Monday – Friday 8:00 to 4:00pm)

Suite #160 - 10362 King George Blvd Surrey, BC V3T 2W5

Tel: 604-584-0003 contactwesc@options.bc.ca

www.whalleyesc.ca

WorkBC – Whiterock/South Surrey (Mon – Fri 8:30 am to 4:30 pm)

#208 - 1461 Johnston Road, White Rock, B.C.

Tel: 604-542-7590 www.sourcesworkbc.ca/

Employment Programs & Services

BARISTAS Training

#201B 10334 - 152A Street Surrey, BC V3R 7P8

Tel: 604-580-9650 www.pcrs.ca/baristas

Ten week free program for youth ages 16-30 years old. Offers 5 certificates including First Aid, WHMIS, and Food Safe. School credits are available and a work experience placement with Starbucks Coffee.

Building Service Worker Program @ Sources

#110-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-970 1807 www.sourcesbc.ca eeinfo@sourcesbc.ca

Free eleven-week program for women who are survivors of violence or are facing multiple barriers. Offers vocational training as Building Service Worker from Vancouver Community College. Integrates empowerment & workplace skills, job search help and practicums. Prepares women to enter the workforce with skills and confidence.

Business Entrepreneurship Support and Training

(BEST) Programs @ PICS

Suite 205, 12725 80th Ave, Surrey

Tel: 604-596-7722 Ext 150 katarina.low@pics.bc.ca best.pics.bc.ca

PICS offers a number of programs centered around entrepreneurship and self employment. Programs support participants to translate their business ideas into successful business. Free for qualifying applicants.

Career Cruising @ Surrey Libraries

surrey.bibliocommons.com/item/show/711418071

An online career exploration tool. Has tools to help you match your interests with a career and profiles of different careers. Also has resume help and a job search section.

Career Paths for Skilled Immigrants

#110 7525 King George Blvd Surrey BC

Tel: 604-575-3800 careerpaths.ca

#301-10334 152A Street Surrey BC

Tel: 604-683-1684

issbc.org/service-types/career-paths-for-skilled-immigrants

Program designed to help new immigrants find jobs related to their professional fields. Can help get Canadian work experience, mentorship, credentials and workplace culture. Must be a permanent resident for less than 5 years, have at least intermediate English and be unemployed or working in a field unrelated to your profession.

Future Leaders

13455 76th Ave Surrey BC V3W 1A3

Tel: 604-597-0205 tinyurl.com/y9pxxcq3

Training program for visible/ethnic minority youth ages 15 – 30. Offers specialized life and employability skills, including Food Safe, WHMIS and Cashier Training. Graduates receive recognized certificates at no cost. There is a paid work experience component.

Future Troopers

13455, 76 Ave, Surrey BC

Tel: 604-547-1234 mbector@dcrs.ca tinyurl.com/y9pxxcq3

Helps you prepare for the Canadian job market. Learn valuable life skills, earn recognized certificates and get 16 weeks of paid work experience. For youth 15-30, legally entitled to work in Canada and unemployed or underemployed.

Immigrant Entrepreneur Program

13455 76 Ave, Surrey BC

Tel: 604-547-1662 www.dcrs.ca selfemployment@dcrs.ca

Provides important information, resources and advice for aspiring immigrant entrepreneurs. One-on-one consultations, referrals and workshops. Offered in English and other languages including Mandarin, Arabic, Korean & Karen.

Job Readiness Program

108-6840 King George Surrey BC

Tel: 604-502-8355 www.pcrs.ca/our-services/job-readiness

Helps unemployed people gain the skills, confidence and experience they need to find work. Offers skills training, coaching and support.

La Boussole

651 Broadway Est, Vancouver, BC V5T 1X7

Tel: 604-683-7337 www.lbv.ca

Centre Communautaire Francophone qui aide des gens qui parlent Français qui font face à des situations difficiles. Offre une variété de programmes sociaux et d'aide à l'emploi. French speaking community centre that helps French speakers facing difficult situations. Offers a variety of programs.

Micro-loans by DIVERSEcity

13455 76 Ave, Surrey BC

Tel: 604-547-1662 www.dcrs.ca microloans@dcrs.ca

Provides loans to new immigrants to upgrade skills, start a business or buy work tools. Designed to help people get back into the work force or start their own business. Also offers financial literacy workshops.

Newcomer Employment Support Program

#305 10362 King George Blvd. Surrey, BC V3T 2W5

Tel: 604-954-0482

www.options.bc.ca/program/newcomer-employment-support-program

Help for newcomers looking for work who live in Surrey and Delta.

Have individual coaching, resume help, job fairs and mentorship.

Pacific Self Employment Program

Tel: 604-580-9762 www.pcrs.ca/sep

10334 152A Street, Surrey BC, Suite 202

Thinking of starting a business? Works with participants to create business plans. Also provides business coaching, and mentoring. Weekly living allowances for EI Eligible clients referred through a WorkBC Centre. Also have a specialized option for people with a disability.

Phoenix: Access to Employment Program

13686-94A Avenue, Surrey, BC, V3V 1N1

Tel: 604-583-7155 astep@phoenixsociety.com

www.phoenixsociety.com

Program serves all unemployed and underemployed individuals who have multiple barriers to employment. Also a WorkBC office that offers two Government Funded employment programs: ASTEP which is geared for career exploration and Step UP! which is for obtaining short term certifications with the aim to achieve employment quickly.

SCOPE

10326 Whalley Blvd. Surrey BC V3T 4H4

Tel: 604 –951-1300 scopereception@pcrs.ca

pcrs.ca/our-services/surrey-community-outreach-program-scope/

SCOPE offers one-to-one support and job search assistance to help participants secure employment. SCOPE is a satellite of office the WorkBC ESC's in both the Whalley & Fleetwood/Guilford areas.

This Way Ahead

Tel: 236-888-4756 GAPtraining@pcrs.ca

pcrs.ca/our-services/way-ahead-gap-program

Gives youth ages 16 - 24, an opportunity to gain skills and confidence in the customer service field. Series of supported workshops and a paid internship with the GAP, Old Navy, or Banana Republic.

Working Together

400-3999 Henning Dr, Burnaby, BC V5C 6P9

Tel: 604-473-9363 www.neilsquire.ca

Helps individuals with a self declared disability achieve their employment goals.

Workplace Integration for Mature Individuals

Suite 205 – 12725, 80th Avenue, Surrey, BC, V3W 3A6

Tel: 604-596-7722 tinyurl.com/zv3y4b7

Free employment program that helps mature job seekers to build their job search and soft skills. Mentorship and free short term skills training. This program coaches and supports participants to land a job.

Youth Employment Services

202-10334 152A Ave Surrey BC

Tel: 604-580-9821 pcrs.ca/our-services/youth-employment-hub/

The Youth Hub is located within the Fleetwood/Guilford Employment Service Center. Offers a full range of job search and career planning resources to youth ages 16 to 30.

Youth Everlasting Seeds

101A#-14914 104th Street Surrey BC V3R 1M7

Tel: 604-374-5830 www.baobabinclusive.ca

Helps newcomer youths (ages 12-25 years) who need help getting established in Canada. Helps with job readiness, leadership and facilitation skills. Also building self-esteem, and how to become active citizens. Offers chances for volunteering, artistic development and, computer training. Provide free bus tickets, food and certifications.

Youth Point Course

#202 7380 137th Street, Surrey, BC, V3W 1A3

Tel: 604-547-1317 www.dcrs.ca

Program for Immigrant youth ages 13 to 18 years of age. Earn volunteer hours for graduation and get one-on-one help finding work.

Income Supports

In person help is available at the two locations below for Service Canada programs.

Service Canada North Surrey

13889 104th Avenue Surrey, BC

Service Canada South Surrey

103-15295 Highway 10 Surrey

Apprenticeship Incentive Grant (Service Canada)

Tel: 1-866-742-3644 tinyurl.com/yaainpjy

The Apprenticeship Incentive Grant (AIG) is a taxable cash grant of \$1,000 per year, up to a maximum of \$2,000 per person. It is available to registered apprentices in a Red Seal trade once they have successfully finished their first or second year/level (or equivalent). There is also a Apprenticeship Completion Grant available once you have finished.

Askanadvocate.ca by SOURCES

www.askanadvocate.ca

Provides basic and clear information about income assistance, disability benefits (provincial and federal), tenancy, and other income supports. Has videos, FAQs, fact sheets, and links to other services and resources.

The Benefits Finder

tinyurl.com/b6tmwfk

Online tool helps find what government benefits you are eligible for.

Canada Learning Bond & RESP

Tel: 1-855-737-7252 info@smartsaver.org

www.smartsaver.org/canada-learning-bond.shtml

Start your child's education savings with money from the government of Canada. The Canada Learning Bond is a grant of up to \$2,000 deposited into the RESP of an eligible child. Children born January 1, 2004 and after whose family income is less than \$46,000 are eligible. Eligibility income levels are higher for families with more than 3 children. All BC residents who are between 6 and 9 years old can also receive the BC Training and Education Savings Grant of \$1,200 into an RESP.

Canada Pension Plan (CPP) & Survivor Benefits

(Service Canada)

Tel: 1-800-277-9914 tinyurl.com/yb7lpmky

The Canada Pension Plan (CPP) Retirement Pension provides a monthly taxable benefit to retired contributors. Canada Pension Plan enhancement: Starting in 2019, the Canada Pension Plan (CPP) will be gradually enhanced. This will only affect you if, as of 2019, you work and make contributions to the CPP. The enhancement will increase CPP retirement, disability and survivor's pensions you may receive.

Credit Counselling Society of BC

Suite 201 15399 102A Ave Surrey BC

Tel: 604-527-8999 www.nomoredebts.org

Non-profit service helping people from all walks of life manage their money and debt better. No walk-ins, call for appointment.

Debtors Anonymous

Tel: 604-878-3328 debtorsanonymousvancouver.com

A group meeting for people dealing with compulsive debt. Gather to share experiences, strengths and hopes and work to solve common problems and help others recover.