

The Benefits Finder

tinyurl.com/b6tmwfk

Online tool helps find what government benefits you are eligible for.

Canada Pension Plan (CPP) & Survivor Benefits (Service Canada)

Tel: 1-800-277-9914 tinyurl.com/yb7lpmky

The Canada Pension Plan (CPP) Retirement Pension provides a monthly taxable benefit to retired contributors.

Credit Counselling Society of BC

Suite 201 15399 102A Ave Surrey BC

Tel: 604-527-8999 www.nomoredebts.org

Non-profit service helping people from all walks of life manage their money and debt better. No walk-ins, call for appointment.

Guaranteed Income supplement (Service Canada)

Tel: 1-800-277-9914 tinyurl.com/y8evr6av

The Guaranteed Income Supplement provides additional money, on top of the Old Age Security pension, to low-income seniors living in also available through Service Canada Centre's. To be eligible for the GIS benefit, must be receiving the Old Age Security pension and meet the income requirements. Service

Last Post Fund

Tel: 1-800-465-7113 www.lastpostfund.ca

Helps pay funeral and burial expenses for qualifying service members with the Canadian Military. Also can provide grave markers.

SOURCES Newton Resource Centre

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 778-731-9195 www.sourcesbc.ca www.askanadvocate.ca

Wide range of supports, information and advocacy for income assistance, disability, housing and federal income assistance programs. Can also help with housing issues, including looking for housing, and with the SOURCES Rent Bank. There is also a SOURCES Pro-Bono legal clinic.

Old Age Security Pension & Survivor Allowance (Service Canada)

1-800-277-9914 tinyurl.com/y6v6qo5d

OAS pension is a monthly payment available to most Canadians aged 65+. You must apply to receive benefits. Survivor Allowance is federal income benefit for low-income seniors who are 60 to 64 and whose spouse is collecting OAS and GIS or whose spouse has died. Must also meet legal and residency requirements.

Registered Disability Savings Plan

Tel: 1-800-959-8281

tinyurl.com/5xe6vtj

A registered disability savings plan (RDSP). It is a savings plan to help parents and others save for the long term financial security of a person who is eligible for the disability tax credit (DTC).

Rental Assistance Program

Tel: 604-433-2218 www.bchousing.org/RAP

Provides eligible low-income, working families help with their rent. To qualify, families must have a gross household income of \$40,000 or less, at least one dependent child, and employed at some point over the last year.

SAFER (Shelter Aid for Elderly Renters)

Tel: 604-433-2218 www.bchousing.org/SAFER

Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to subsidize rents for eligible BC residents who are age 60 or over and who pay rent for their homes.

Child Care

Affordable Child Care Benefit

tinyurl.com/yhcgv3yw

Monthly payment to help eligible families with the cost of child care. Factors like income, family size, and type of care determine how much support families can get. You can find the application forms online, and use an online calculator to estimate your funding. Funding will be directed to childcare providers where parents have enrolled their children.

Child Care Options Resource & Referral Program

100-6846 King George Boulevard Surrey, B.C. V3W 4Z9

Tel: 604-572-8032 www.childcareoptions.ca

childcareoptions@options.bc.ca

Child Care Options links families and child care providers in the communities of Delta, Surrey and White Rock. We provide consultation, support, child care referrals, assistance with the Affordable Child Care Benefit application, access to lending libraries, workshops and training and drop-in programs for both parents and the child care community.

Tax Benefits & Income Tax Clinics

It is worth filing income tax, especially for lower income people. You can only get these benefits if you qualify and file income tax yearly.

Canada Child Benefit (CCB)

Tel: 1-800-387-1193 bit.ly/3b2q5wV

Canada Child Tax Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under age 18. Additional benefits for children with a disability.

Child and Family Tax Benefits Information

www.canada.ca/en/revenue-agency/services/child-family-benefits.html

Website covers the provincial and federal tax benefits for children and families.

GST/HST Credit

tinyurl.com/bpm45hc

GST/HST Credit program issues payments to Canadians with low and modest incomes. Helps offset all or part of the GST/HST they pay on goods and services. Assessment based on filed tax return, those eligible are contacted; if you have a spouse or common law partner, only 1 receives the credit.

Income Tax Clinic @ Brella

15008 26 Ave, Surrey BC

Tel: 604-531-9400 ext. 216 www.brellasociety.ca

shannen.kealy@brellasociety.ca

Free seniors tax clinic. Appointments required for in-person, drop-offs, or telephone services.

Income Tax Clinic @ PICS

205-12725 80 Ave Surrey

Tel: 604-596-7722 Ext 130 pics.bc.ca

manjinder.thandi@pics.bc.ca

Free tax clinic. Appointments required for in-person, drop-offs, or telephone services. Help in English, Hindi, Punjabi, and Urdu.

Income Tax Clinic @ Sources BC

882 Maple St White Rock BC

13771 72a Ave, Surrey BC

Tel: 604-542-4357 www.sourcesbc.ca

volunteertaxclinic@sourcesbc.ca

Free tax clinic, by appointment only. Help in English, Gujarati, Hindi, and Mandarin.

Income Tax Clinic @ Surrey Alliance Tax Service

13474 96th Ave Surrey

Tel: 604-728-3220 taxhelpsac@gmail.com

www.surreyalliancechurch.org

Free tax clinic. Appointments required for in-person, drop-offs, or telephone services.

Income Assistance Offices

Tel: 1-866-866-0800

myselfserve.gov.bc.ca

Fleetwood 101-16088 84th Ave Surrey BC V4N 0V9

Park Place 130-13749 72nd Ave Surrey BC V3W 2P2

Surrey-North 100 - 13650 102 Ave. Surrey BC V3T 1N6

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help. Visit us, call 604-598-7300 or at www.surreylibraries.ca/lowcost.

You can also call 211 for a free, confidential, multilingual help. Available 24 hours a day, 7 days a week. Online at bc.211.ca.

If you would like more information or if you spot correction email us at lowcost@surrey.ca

Surrey Libraries does not endorse or promote particular resources or programs, and inclusion here does not imply the Library's endorsement.

Inspired by the
Surrey Poverty Reduction Plan



Updated 02/27/23

 **SURREY LIBRARIES**
discover·connect·inspire

EMPLOYMENT & INCOME



Low cost and free

Work BC Centres

Each centre provides resume help and aid in job search. Free computer access, printing and faxing for job seeking only. Each centre has a catchment area. Find out which location to go to at their website or ask at your local library.

www.workbc.ca

Also offers some great online career planning and research tools at: www.workbc.ca/careercompass

WorkBC - Cloverdale

202 - 17700 - 56 Avenue Surrey, BC

Tel: 778-547-5020

WorkBC - Delta

3rd Floor, 11861 88th Avenue

Tel: 604-591-9116

WorkBC - Fleetwood/Guildford

202 - 10334 152A Street Surrey, V3R 7P8

Tel: 604-580-9740

WorkBC - Newton

110-7525 King George Blvd. Surrey BC

Tel: 778-728-0175

WorkBC - Whalley

160 - 10362 King George Blvd Surrey, BC

Tel: 604-584-0003

WorkBC - White Rock/South Surrey

108-1688 152 St. Surrey BC

Tel: 604-531-3331

Employment Programs & Services

BARISTAS Training

#201B 10334 - 152A Street Surrey, BC V3R 7P8

Tel: 604-992-2133 pcrs.ca baristas@pcrs.ca

Free program for youth ages 16-30 years old. Offers 3 certificates including Food Safe, Super Host and Serving It Right.

Career Paths for Skilled Immigrants

#210 7525 King George Blvd Surrey BC

Tel: 604-575-3800 careerpaths.ca info@careerpaths.ca

#301-10334 152A Street Surrey BC

Tel: 604-375-2105 careerpaths@issbc.org

issbc.org/service-types/career-paths-for-skilled-immigrants

Program designed to help new immigrants find jobs related to their professional fields. Can help get Canadian work experience, mentorship, credentials and workplace culture. Must be a permanent resident for less than 5 years, have at least intermediate English and be unemployed or working in a field unrelated to your profession.

Coast Capital Credentialing Program for Newcomer Women

Tel: 604-547-2275 www.dcrs.ca ashahin@dcrs.ca

Connects you with a career navigator to help you update your foreign credentials. Also provides up to \$2000 to cover exams or licensing fees. Must be under 30 years old, in Canada for less than 5 years, and be a protected person, or have PR or citizenship.

Digital Skills Upgrading for Job Seekers Aged 55+

#245-10330 152nd St. Surrey BC

Tel: 778-394-8822 www.successbc.ca

employment55@success.bc.ca

Offers individuals over 55 digital skills, career planning, job search skills, soft skills and job maintenance skills. Short term certificate training as needed. Training allowance for attendance is provided. The office is currently closed but staff are still offering assistance and updates on the program.

EMBERS Staffing Solutions—Surrey Office

10595 King George Blvd #201, Surrey, BC

Tel: 778-293-0781 www.embersvancouver.com

surrey@embersstaffing.com

Offer individuals temporary short- and long-term job placements in construction, hospitality, warehousing and security. EMBERS provides a supportive environment and opportunities for advancement. Also provides workers with necessary equipment (such as steel-toed work boots) and training.

Employment Now

Delta BC (Call for current location)

Tel: 604-591-9262, ext. 117 employmentprograms@bgcbc.ca

bgcbc.ca/employment-services/

For people 17 to 29 years old who want to work in customer service, retail or office admin and clerical. This program is focused on making sure you have the skills and opportunity to get hired.

Employment Programs @ PICS

#205 12725 80th Avenue Surrey, BC, V3W 3A6

Tel: 604-596-7722 pics.bc.ca/programs/employment/

Wide range of employment programs including a number of shorter term certificate programs designed to get people working in a variety of industries.

Empowered for Employment

Unit 109 – 5577 153A St. Surrey, B.C

Tel: 604-262-4858 eeinfo@sourcesbc.ca www.sourcesbc.ca

Free employment programs to support job seekers to prepare for and obtain employment. All programs offer individualized planning and support including career exploration and job search strategies workshops, short-term occupational and industry specific skills training, work experience and job search and placement assistance. Participation Incentives may include laptop loaners, child-care financial support, all training related costs, work experience and job start financial supports, and up to \$850 in program completion and employment outcome bonuses. Services currently offered virtually.

Fast Track to Manufacturing (F2M Project)

200A–7134 King George Blvd

Tel: 604-351-9665 f2m@mosaicbc.org

www.mosaicbc.org/services/employment/f2m/

Program designed for young newcomers (17 to 29 years old) who are looking for a career in the rapidly growing manufacturing field. Participants will get free training, financial assistance, paid certificates, and job search support. Offering services hybrid.

Foreign Credential Recognition Program

Unit 205, 12725- 80th Ave Surrey BC

Tel: 604-596-7722 Ext: 157 www.fcrloans.ca

Helps internationally trained professionals to get back into their professional field or alternative related career field. Also offers a loan amount up to \$15,000 depending on the process, to cover the cost of credentialing along with a flexible repayment schedule.

Foundry Work & Education Program

foundrybc.ca/get-support/foundryworks/ info@foundrybc.ca

Free supported employment and education program if you are interested in working, going to school, or completing a training program. Offers support and guidance in navigating the sometimes overwhelming decisions. Program can be accessed virtually, or in-person at Foundry centres across BC.

Future Leaders

202-10070 King George Blvd, Surrey, BC, V3T 2W4

Tel: 604-597-0205 www.dcrs.ca youthjobs@dcrs.ca

Training program for youth ages 15 – 30, Canadian citizens or permanent residents, unemployed or underemployed. Helps you prepare for the Canadian job market, gain recognized certificates, learn life skills through paid employability skills training and work experience.

Future Troopers

202-10070 King George Blvd, Surrey, BC, V3T 2W4

Tel: 604-597-0205 www.dcrs.ca youthjobs@dcrs.ca

Helps you prepare for the Canadian job market. Learn valuable life skills, earn recognized certificates, get work experience and 1-on-1 employment success coaching. For youth 17-29, Canadian citizens or permanent residents, unemployed or underemployed. Program can also support the participant with some training cost/tuition coverage, but no living allowance.

Immigrant Entrepreneur Program

13455 76 Ave, Surrey BC

Tel: 604-547-1662 www.dcrs.ca selfemployment@dcrs.ca

Provides important information, resources and advice for aspiring immigrant entrepreneurs. One-on-one consultations, referrals and workshops. Offered in English and other languages including Mandarin, Arabic, Korean & Karen.

La Boussole

312 Main Street Vancouver BC

Tel: 604-683-7337 www.lbv.ca

Centre Communautaire Francophone qui aide des gens qui parlent Français qui font face à des situations difficiles. Offre une variété de programmes sociaux et d'aide à l'emploi. French speaking community centre that helps French speakers facing difficult situations. Offers a variety of programs.

Migrant Worker's Support Network Program

Unit #205- 12725 80thAve. Surrey, B.C

Tel: 604-596 7722 Ext.148 migrantworkers@pics.bc.ca

pics.bc.ca/programs/settlement-integration/migrant-workers-program/

Learn about your rights, workplace safety, build English skills and about the programs available for Temporary Foreign Workers.

Newcomer Employment Support Program

#305 10362 King George Blvd. Surrey, BC V3T 2W5

Tel: 604-954-0482

www.options.bc.ca/program/newcomer-employment-support-program

Help for newcomers looking for work who live in Surrey and Delta. Have individual coaching, resume help, job fairs and mentorship. Due to COVID-19, services are now delivered virtually, limited in-person services are by appointment only, no drop-in services.

S.A.H.A.R.A. Program for Men

Tel: 604-547-1260 sahara@dcrs.ca

www.dcrs.ca/our-services/employment-programs/

Program empowers racialized men with multiple barriers such as substance abuse to get back into the labour market.

Self-employment Programs @ ISSofBC

#301-10334 152A Street Surrey BC

Tel: 604-683-1684 sparkandignite@issbc.org

issbc.org/service-types/explore_entrepreneurship

Range of self-employment programs for permanent residents, refugees, protected persons, and live-in caregivers or temporary foreign workers. Learn about business plans, and build your skills.

SIYS Corps - Surrey Intercultural Youth Service

Corps Project

12725 80th Ave, Surrey, BC, V3W 3A6

Tel: 604-596-7722 siyscorps@pics.bc.ca pics.bc.ca

Provide valuable leadership training, community engagement skills and volunteer placements, so that youth can build community connections and prepare to enter into the work force.

Skills for Life and Work

200-7525 King George Blvd., Surrey, V3W5A8

Tel: 604-273-7350 info@skillslifework.ca skillslifework.ca

6 week cohort-based program designed to assist individuals with multiple barriers to employment. You will gain the skills needed to find, secure, and maintain meaningful employment.

This Way Onward

Tel: 236-888-4756 GAPtraining@pcrs.ca

pcrs.ca/service-types/employment-opportunities/

This employment service supports youth 16-24 to gain customer service skills through a series of workshops and a paid internship with Old Navy in Langley, Surrey, New Westminster, Coquitlam, Burnaby, Vancouver, and Richmond.

Trade Builders Program

Unit 205, 12725- 80th Ave Surrey BC

Tel: 604-596-7722 ext: 150 www.pics.bc.ca

Program for people aged 18-29 who are interested in the building trades. 30 week program that explores different technical occupations. Will help you develop essential skills and safety training. Child care, transportation, work clothing supports.

Working Together

400-3999 Henning Dr, Burnaby, BC V5C 6P9

Tel: 604-473-9363 www.neilsquire.ca

Working Together is a free program that provides employment support services to job seekers with disabilities as well as businesses. This program for people with disabilities will help you develop the skills needed to achieve your goals. Our program is unique, comprehensive, and most importantly, focused on you.

YESS SEED Youth Employment Program

13769 - 104th Ave Surrey BC

Tel: 604-587-6634 seedyouth@douglascollege.ca

tinyurl.com/txr6d8b

Program to help unemployed youth 15 to 30 years old find and keep a full-time job. Can help build work experience. Learn pre-employment skills, get short-term occupational certificate training and receive job search strategies and support. Includes 6 weeks of online classroom training and 8 weeks of paid work experience with an employer.

Youth in Tech Program

#301-10334 152A Street Surrey BC

Tel: 604-683-1684 issbc.org/our-services/youth-in-tech

Job training and job search for youth between 18 - 29 years of age to start their careers in web development or software testing.

WarehouseAbilities

Unit 110 6651 Elmbridge Way Richmond, BC V7C 5C2

Tel: 604-273-7350 warehouseabilities.ca

9 week cohort-based program is designed to assist individuals with multiple barriers to employment. Gain the skills needed to find, secure, and maintain meaningful employment in a warehouse environment.

Income Supports

In person help is available at the two locations below for Service Canada programs.

Service Canada North Surrey

13889 104th Avenue Surrey, BC

Service Canada South Surrey

103-15295 Highway 10 Surrey

Askanadvocate.ca by SOURCES

www.askanadvocate.ca

Provides basic and clear information about income assistance, disability benefits (provincial and federal), tenancy, and other income supports. Has videos, FAQs, fact sheets, and links to other services and resources.