



SURREY LIBRARIES
discover·connect·inspire

REPORT TO OUR COMMUNITY

2023



LAND ACKNOWLEDGEMENT

Surrey Libraries recognizes that our work takes place on the ancestral, traditional, and unceded territories of the SEMYOME (Semiahmoo), qíćə́y (Katzie), kʷikʷə́łəm (Kwikwetlem), qʷɑ:ńłə́ń (Kwantlen), qiqéyt (Qayqayt), xʷməθkʷə́yəm (Musqueam) First Nations and on the ancestral and traditional territory of the s̓cəwaθən məsteyəxʷ (Tsawwassen) First Nation.



TABLE OF CONTENTS

1	OUR MISSION, VISION AND VALUES
2	OUR EDIA VISION STATEMENT
3	MESSAGE FROM THE BOARD CHAIR AND CHIEF LIBRARIAN
4	MAYOR'S MESSAGE
5	YEAR IN REVIEW
7	LITERACY AND LEARNING
9	CONNECTIONS
13	OUR COMMITMENT TO RECONCILIATION
15	WELCOMING AND INCLUSIVE SPACES
17	LIBRARY BOARD
18	FINANCIAL SUMMARY
20	GOVERNMENT AND CORPORATE SUPPORTERS
21	DONORS AND VOLUNTEERS

MISSION AND VISION

Our mission is to connect **people**, spark **curiosity**, and inspire **lifelong learning** to enhance the lives of Surrey residents, with the vision of creating a literate, **inclusive**, thriving city.

VALUES

Values serve as our guiding principles, shaping our culture and behaviour. They help define our identity and purpose, influencing decision-making and actions. By aligning with these values, the Library creates a cohesive and ethical environment, fostering long-term success.

INTELLECTUAL FREEDOM

We champion the right for different voices and ideas to be heard, and the right for questions to be asked without censorship.

COMMUNITY FOCUS

We care about the well-being of our community and work to foster a sense of belonging and connection.

EQUITABLE ACCESS

We strive for our services to be accessible to all members of our community.

INNOVATION

We continuously explore and pursue new ideas to improve services, remaining flexible to find creative solutions.

COLLABORATION

We work with each other, our city, our community, and our patrons to support common goals and provide excellent service.

SUSTAINABILITY

We strive to be a leader in environmentally sound, socially equitable, and economically feasible practices.

EQUITY, DIVERSITY, INCLUSION, ACCESSIBILITY (EDIA) VISION STATEMENT

Our Library is the heart of our community.

To fully realize our values and vision of a literate, inclusive and thriving city, the Library is dedicated to the principles of equity, diversity, inclusion and accessibility (EDIA). We strive to provide equitable access to services and resources that enhance the experience of all our patrons.

Diversity can be seen, read, heard, and felt at the Library. From our shelves lined with various genres, to our unique displays and artwork, to our patrons from all walks of life, and to our staff members offering unique insights and expertise. Our diversity is encouraged to live and breathe here. It is a reflection of our dynamic city, and is essential to our cross-cultural environment.

Everyone is welcome at the Library to share in a sense of community and belonging. We envision the Library as a cohesive space where our differences are embraced and celebrated as strengths. Our backgrounds, identities and voices come together in a central hub of knowledge, innovation and collaboration. Together, we can foster an environment where we all feel safe to gather, play, work, learn, and be ourselves.

We approach our EDIA efforts the way we approach a new book—with curiosity, open-mindedness, and an eagerness to learn. We value the insights and knowledge of our community and its partners who help guide us on this collaborative journey.



Community members in Challenging Stigma Program talked about their experiences with mental health, Indigenous experience, cultural oppression, and other topics.

MESSAGE FROM THE BOARD CHAIR AND CHIEF LIBRARIAN

We are delighted to share with you some of the highlights of 2023, a year that marked a significant milestone for Surrey Libraries: celebrating our 40th anniversary.



Marilyn Herrmann
Board Chair

As our current strategic plan came to an end, we embarked on a comprehensive engagement process to shape our future direction and vision. We conducted in-person and online consultations with staff, community groups, partners, and Indigenous people to gather feedback and input for our new strategic plan. Participants shared their hopes, needs, and aspirations for the Library and the community with enthusiasm.



Surinder Bhogal
Chief Librarian

In 2023, we were honoured to be elected as a member of the Surrey Urban Indigenous Leadership Committee, a coalition of Indigenous and non-Indigenous organizations working together to advance reconciliation and social justice. We are proud to be part of this initiative and to support the Indigenous community through our programs, services, and collections.

Another achievement was welcoming a record-breaking 32,985 new library members, reflecting a growing demand and appreciation for our services! We strive to meet the diverse and evolving needs of our community by providing access to information, education, and entertainment for all ages and backgrounds.

Surrey continues to be one of the fastest growing communities in the country and attracts a large number of immigrants and refugees. We supported these newcomers by translating our key brochures into five languages and producing 600 refugee and newcomer bags to welcome them to the community.

We want to express our gratitude to the City of Surrey and the Province of British Columbia for their ongoing funding and support. We also thank our generous donors, volunteers, community partners, and patrons for their invaluable contributions and collaboration. Finally, we thank our dedicated Library Board and staff for their hard work and commitment to making Surrey Libraries a welcoming and inclusive space for everyone.

BASED ON AN INTERNAL REVIEW AND REPORT:

\$822

was the annual value library membership provided to the average cardholder in 2023

MAYOR'S MESSAGE

On behalf of City Council, I extend my congratulations to Surrey Libraries for another successful year in serving our diverse and growing community.



Brenda Locke
Mayor

On behalf of the City Council, I congratulate Surrey Libraries for yet another successful year that saw a record number of electronic library materials lent out. In 2023, over four million books and eBooks were borrowed from Surrey Libraries. Another record was set with more than 17,100 children signing up for the Summer Reading Club.

Always looking to improve and innovate, I look forward to the new projects for 2024 such as the Mobile Library service – a library on wheels that will travel to areas that are underserved by library services and to people who cannot easily access their local branch.

The materials, programs and services provided by Surrey Libraries are truly top notch. Through its extensive array of resources and opportunities for literacy and lifelong learning, the Library also plays a pivotal role in supporting the personal and professional growth of our residents, as well as their overall health and well-being. A hub for continuous learning, creativity, and leisure, Surrey Libraries is a major contributor to the enrichment of our city.

With over 170,000 active members in our community, I hope to see every Surrey resident making use of the Library's offerings, enabling everyone to benefit from the wealth of information, knowledge, and inspiration that our libraries provide.

In addition to a vast collection of books and eBooks, Surrey Libraries offers a variety of online resources including streaming video, educational programs, and career development tools. Surrey Libraries plays a key role in bridging the 'digital divide' by providing essential access to technology for members of our community who may not have it otherwise.

On behalf of Surrey City Council, I commend the Board, staff, and volunteers of Surrey Libraries for their unwavering commitment to excellence. There truly is something for everyone at the library. I invite you to take full advantage of all that Surrey Libraries has to offer by visiting one of the branches or online at surreylibraries.ca.

For each dollar invested in Surrey Libraries,
\$5.46 of value was generated for the community in 2023

YEAR IN REVIEW

40th

SURREY LIBRARIES CELEBRATED 40 YEARS OF ENHANCING LITERACY



We supported **special literacy and learning events** such as the Challenging Stigma program, CBC Kid's Book Live event, Word Vancouver festival, and hosted the Reading Link Challenge.



To make sure Surrey Libraries is continuing to meet the demands of our changing community, we conducted a **strategic plan review** that included in-person and online engagement with staff, community groups, partners, and Indigenous people to gather feedback for the new plan.



We installed an **Everbright Light Wall** and many other children's active play items using donor funds to enhance early childhood education through play.



To support and welcome the many immigrants and refugees settling in Surrey, we produced **600 newcomer bags** to let them know about Library services available.

Your Tech-to-Go equipment is fantastic! I borrowed both the audio and VHS/DVD converters and took them to a presentation I gave for the BC Genealogical Society on Digitizing your Family History.

~ Margaret Sharon, BCGS



We launched **Bee-bots** to help support digital literacy in young children.



To support our patron's growing use and requests, we significantly expanded eBook, eAudio, and eMagazine collections to **over 112,000 titles**. Circulation of these collections increased by 16% over the previous year.

LITERACY AND LEARNING

As a public library, literacy and learning is a cornerstone of Surrey Libraries' work.

From support of English language learners, to storytimes for children, to one-on-one technology support, our programs support life-long learning and a range of literacies. We continued to provide many programs both online and in our branches.

WHAT YOU TOLD US



81%

Agree or Strongly Agree that Surrey Libraries is the go-to place for literacy and learning

TOP LOANED TITLES

Fiction



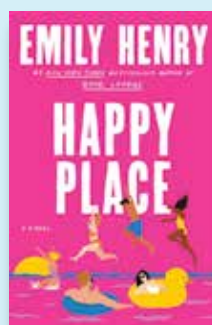
It Starts With Us

Non-Fiction



Cambridge IELTS 14
General Training

eBook



Happy Place

eAudiobook



Fourth Wing

Young Adult



The Summer
I Turned Pretty

HIGHLIGHTS OF 2023

OVER 2.9 MILLION
PHYSICAL ITEMS BORROWED

OVER 1.1 MILLION eBOOKS
AND eAUDIO BORROWED

127,382
CHILDREN PARTICIPATED
IN PROGRAMS

ADDED NEW ONLINE
RESOURCES:

Cantook
CODE COMBAT

30,890
ADULTS PARTICIPATED
IN PROGRAMS

341,315 REFERENCE
QUESTIONS ANSWERED

17,128
KIDS JOINED THE SUMMER
READING CLUB



CONNECTIONS

In an increasingly connected and busy world, Surrey Libraries plays an important role as one of the few remaining democratic public spaces in our community.

The Library connects Surrey residents with resources and services that help enrich their lives and also connects people to others with similar interests.

Our commitment to connection also means supporting efforts of reconciliation with Indigenous communities.

We work with partners to leverage resources for greater community benefit. We continue to prioritize professional development for staff and provided funding for credentialed courses, workshops, and conferences.

I value how Surrey Libraries is always changing and adapting with the times. The team has done a really good job of supporting newcomers in the community and acting as a hub for information as well as providing programs/services to support integration.

~ Feedback from the Patron Satisfaction Survey



TRACKING OUR PROGRESS

Staff visits in the Community



681

staff visits in
the community in 2023



458 in 2022

399 in 2021

We Welcomed:



2,081,576

in-person visits



2,160,345

visits to website

Increase over 2022:



31%
Branch
Visits



15%
Digital
Visits

GAYLE HARRIS MEMORIAL EDUCATION AWARD RECIPIENTS

This fund was established by Barbara E. Harris in memory of Gayle Harris, a beloved children's librarian at Surrey Libraries. The award is provided to staff who are studying to obtain their Master of Library and Information Science degree.



Left to right: Robyn Sundar and Sarah Cryderman, Gayle Harris Memorial Education Fund Award Recipients for 2023.

WHAT YOU TOLD US



87%

Agree or Strongly Agree that Surrey Libraries consistently provides good service



87%

Agree or Strongly Agree that Surrey Libraries staff are knowledgeable & helpful



76%

Agree or Strongly Agree that they are satisfied with the range of services offered to the community

After signing up for his Library card, Visar felt more connected to his new home.



SHARE YOUR STORY

Submit your story at surreylibraries.ca/share-your-story

When I arrived in Canada in 2019, I felt overwhelmed and isolated. As a newcomer, I felt a language barrier and cultural divide. I wanted to learn English faster, so I opened an account at Surrey Libraries – Guildford branch.

As soon as I stepped into the Library, I was greeted with a friendly atmosphere and a sense of belonging. Staff showed me how to use my library card and access newcomer programs. I immediately registered for the English Conversation Circle program. This was my first connection with Canadian society.

“As soon as I stepped into the Library, I was greeted with a friendly atmosphere and a sense of belonging.”

Through the program, I met new people. I started to feel more confident and comfortable speaking English. The Facilitators helped me improve my language skills and

learn about Canadian culture. They also introduced me to volunteer opportunities at the Library, such as delivering books to seniors through Accessibility Services.

I loved volunteering because I could help people who couldn't visit the Library themselves. I saw how much it meant to them to receive books. The smiles and thanks from the seniors warmed my heart.

When I applied for a job, the Accessibility Services Manager at Surrey Libraries gave me a reference. With this help, I got my dream job. I felt grateful to the Library for the opportunities it provided. Surrey Libraries has become an essential part of my life in Canada, and I am proud to share my story to show others how important the Library is to our community.

~ Visar Alimehaj

■ Read other stories shared at surreylibraries.ca/shared-stories

OUR COMMITMENT TO RECONCILIATION

Surrey Libraries is committed to Reconciliation and is working to respond to the Truth and Reconciliation Commission's Calls to Action.

Through programming and other initiatives, we are working to build more meaningful connections between the Library, the Indigenous community, and the citizens of Surrey. Our aim is to grow understanding of the rich cultural fabric of the Indigenous history of these lands, to showcase Indigenous culture, and to also listen and learn from our Indigenous communities.



Surrey Libraries was honoured to be voted in as a member of the **Surrey Urban Indigenous Leadership Committee**.

The Library acknowledged National Indigenous People's Day by **featuring Indigenous resources and collections**, and participating in the City's National Indigenous People's Day event.



WE HIRED OUR FIRST EVER INDIGENOUS SERVICES COORDINATOR

to help develop deeper connections with our Indigenous community and to develop programs for them. Some of the highlights of the Indigenous Services Coordinator's work included:

- Established an **Indigenous Book Distribution initiative** for outreach visits.
- Initiated **Indigenous Public Art** project for City Centre branch.
- Created and signed a **partnership with Waceyá Métis Society**.
- Visited 14 organizations for **outreach**: Olive Branch, The Welcome Hub, Littles Place, Koomseh House, FRAFCA, Waceyá Metis Society, Métis Family Services, Phoenix Recovery Centre, Surrey Women's Shelter, Foxglove Shelter, Rosewood Housing, Kekinow Housing Society, Awahsuk Preschool, and the Surrey Food Bank.
- Reached out to **Totest Aleng: Indigenous Learning House**.
- Co-hosted a session with Skookum Surrey to **listen to Indigenous community's ideas** on updating our strategic plan.



WELCOMING AND INCLUSIVE SPACES

Our branches are vital community hubs, welcoming everyone from newborns to seniors.

We work to ensure individuals and families feel welcomed and can easily access library services. We offer multilingual services and materials to accommodate the diverse language needs of our community.

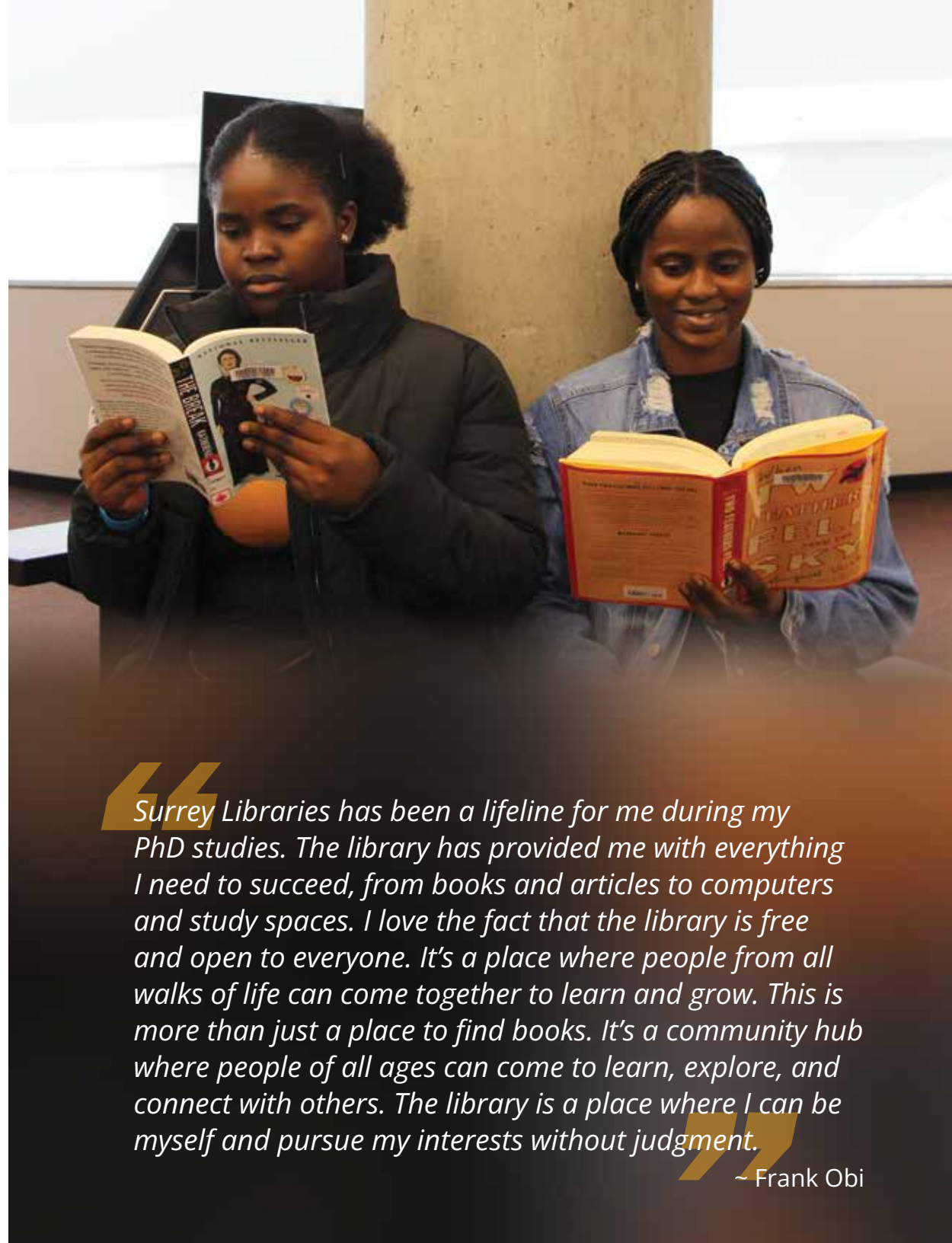
We work to provide our services to those with disabilities by offering accessibility services such as assistive technology and adaptive equipment. We host programs and events that celebrate diversity and promote cultural understanding.

WHAT YOU TOLD US



91%

Agree or Strongly Agree
that Surrey Libraries is
welcoming and inclusive



“Surrey Libraries has been a lifeline for me during my PhD studies. The library has provided me with everything I need to succeed, from books and articles to computers and study spaces. I love the fact that the library is free and open to everyone. It’s a place where people from all walks of life can come together to learn and grow. This is more than just a place to find books. It’s a community hub where people of all ages can come to learn, explore, and connect with others. The library is a place where I can be myself and pursue my interests without judgment.”

~ Frank Obi

Library Board members, Balbir Gurm and John Gillies welcomed the Minister of Municipal Affairs, the Honourable Anne Kang, and MLA Mike Starchuk for a tour of Cloverdale branch and the Family History department.

From left to right: Mike Starchuk, Anne Kang, Balbir Gurm, John Gillies



Thanks to the generosity of donors, Surrey Libraries was able to add many new play-to-learn items at our branches.



2023

LIBRARY BOARD

The Library Board is made up of community volunteers who are appointed by City Council. Its main responsibilities include setting strategic direction, developing policies, and financial oversight.



Dulce Amba Cuenca



Kiran Dhese



John Gillies



Dr. Balbir Gurm



Louise Hearty



Marilyn Herrmann



Pardeep Kooner



Darius Maze



Gordon Powell



Dupinder Kaur Saran



Rachel Smith



Tanveer Sohal



Lisa Werring



FINANCIAL SUMMARY FOR 2023

REVENUES	
City of Surrey Transfers	22,094,789
Provincial & Federal Grants	2,898,050
Fees	403,631
Neighbourhood Development Contributions	100,000
Donations & Other	111,485
EXPENDITURES	
Human Resources	18,236,808
Materials, Supplies & Equipment	4,173,549
Branch Operations	2,527,980
Other	649,585

Library services cost

just **\$3.49**


per month per citizen*

*2023 expenses: \$25,587,922
divided by Surrey's population
based on City's planning
department projection for 2023
 $610,480 = \$41.91$ per citizen/
year/12 = \$3.49

It is a peaceful, clean and organized place to sit and read. I believe reading connects us to our inner real self. I find my solace in the library and this is one of the most beautiful things about Canada that fills my heart with Hope and Joy.

~ Feedback from the Patron Satisfaction Survey

Full financial statements can be found at surreylibraries.ca/about-us

A photograph showing three individuals sitting in a row, looking towards the right. On the left is an older man with a long white beard and a grey turban. In the middle is a woman with curly brown hair wearing a patterned top. On the right is a man with short brown hair wearing a dark blue polo shirt. They are all looking forward with attentive expressions.

Participants in a SingAloud program for newcomers



TRACKING OUR PROGRESS

We welcomed
32,985 new
library members
in 2023, up from
25,921 in 2022.



27%
New
Cardholders

THANK YOU

TO OUR GOVERNMENT AND CORPORATE SUPPORTERS

1170110 B.C. Ltd

ABC Recycling

Animals Inc.

Benevity Inc.

Best Buy Canada

CanadaHelps

Coast Capital

Courthouse Libraries BC

CUPE 402 | Surrey City Workers

CUPE 402-02 | Surrey Library Workers

D2R Trucking Ltd.

DP World

Envision Financial, a division of First West Credit Union

FASTSIGNS Surrey

FortisBC

Google Employees

Guildford Town Centre

Gulf & Fraser

Hamber Foundation

Homelife Benchmark Realty Corp.

Imperial Hobbies

Khalsa Credit Union

Kidsbooks

Kwantlen Polytechnic University

Microsoft Rewards | Give with Bing

Neena Deol Services Inc.

North Surrey Lions Club

OverDrive

PCI Developments

Prospera Credit Union

RBC Employees

Scott Road Productions (S1) Inc.

SSR Roof Supply Ltd.

Staples Professional

Surrey Fire Fighters' Charitable Society

Surrey International Writers' Conference

TELUS Employees

United Way

WBTV Canada Productions Services Inc.

Whitehots Inc.

THANK YOU

TO OUR DONORS AND VOLUNTEERS

DIAMOND LEVEL DONORS (20+ years of giving)

Beth Barlow
Hazel Blackwood
James Gilholme
Barb Harris
Irma Herzig
Vincent Holmes
Melanie Houlden
Anne Larsen
Marcia Lui
James McCann
Mary Murray
Alan Newberry
Nina Olausen
Dorothy Randall
Sylvia Riddell
Brenda Storey
Karen Thayer
Dianne Warner
Donald Weisner
John Wilson

PLATINUM LEVEL DONORS (11–20 years of giving)

Surinder Bhogal
Helen Burritt
April Cox
Gilbert De Gaye
Sara Grant

Gerrard Greenstone
Barton Hildebrand
Cyndy Hill
Malook Chand Kaler
Winnifred Kowalewich
Jim Walsh
Shu-Yung Yang

GOLD LEVEL DONORS (6–10 years of giving)

Jim Amos
Amarjit Dhaliwal
Seline Kutan
Lorne Ledoux
Marie McPherson
Sandy Rhyason
Betty Anne Rivers Wang
Linda Rubuliak

SILVER LEVEL DONORS (2–5 years of giving)

Tomoko Adachi
Syed Ahmed
Dale Anderson
Joan Armitage
Mala Ashok
Marilyn Atkinson
Anita Aytona
Nav Badhan
Cherry Baedak
Rita Bailey

Agnes Baker
Janina Baker
Joan Baldwin
Ruby Batliwalla
Lynn Belanger
Helga Benson
Narinder Bhagirath
Gurmeet Bilkhu
Jean Bose
Marsha Bourgeois
Marie Braun
Marlene Bremner
Garret Brouwer
Pamela Brown
Laura Bushell
Coralea Button-Chua
Joan Bywater
Ralph Campbell
Helen Carbonell
William Carlson
Ellen Carter
Karen Cauty
Amandeep Chatrath
Judy Chevalier
Li Chi
Jason Chow
Helen Christiansen
Heather Clark
Mai Clark
Teresa Clarke

Patricia Colley
Cesarina Conte
Rose-Marie Cooper
Richard Cotton
John Cowan
Pauline Cox
Randy Cridland
James Cullina
Helen Darbyshire
Sheila Davidson
Kim Davies
Lorraine Davies
Carmen Diez
Karen Dwyer
Linda Elko
Dawn Ellis
John Erslavas
Jenny Escobell
Tracy Farrall
Marina Fatkin
Gail Ferraby
Adrian Florescu
Lydia Francescutti
Elizabeth Friday
Robert Friedrich
Heather Fuchs
Yu Ge
Twyla Gerbrandt
Anureet Gill
Renu Goel
Connie Gogel
Sharon Goldberg
Christine Grant
Sheila Gregor
Balwant Grewal
Evelyn Hall
Gail Hall

Darcy Hamilton
Surendra Handa
Earl Hansford
Wenwen Hao
Paula Hart
Jaden Haywood
Gertrud Heiniger
Wayne Henry
Marilyn Herrmann
Leigh Holyoak
Monica Hordos
Veda Hotel
Janet Houghton
Bing Hu
Yang Zhou Hu
Norma Janzen
Chaminda Jayasekara
Parnaam Jhaj
Jose Jones
Fernando Jubany
Stephen Juras
Gurmail Kahlon
Eric Kailly
Satya Kathooria
Surinder Kaur
Erna Keil
Graham Kell
Michael Kelly
Sieglinde Kessler
Charles Kidwell
Nicole Hyeseung Kim
Charles King
Albert Kirkham
Kiren Klair
Veronica Klotzbuher
Barbara Kochanski
Lynn Koyzan

Herman Kuipers
Joanne Lashman
Sii Lee Lau
Polly Lavack
Cynthia Leone-Walashek
Michelle Li
Marlene Litke
Rena Lyon
Edna Mackey
Laura Maione
Linda Mann
Donna Marsland
Carole Matecha
Marion McCartney
Rob McClellan
Bill McConnell
Jeanne McCutcheon
Susan McElrevy
John McMillan
Rod McRae
Corinne Mercier
Jason Miller
Dianne Mitchell
Jane Mitchell
Lourdes Morales
Rogelio Jr Movilla
Gordon Mullen
Russell Murrell
Sharon Musgrove
Bonnie Naismith
Lee Napier
Sharon Narrow
Heather New
Sandra Oakley
Patricia Orpen
Patricia Paris
Janet Pasqua

Harriet Permut
Anita Phillips
Jennifer Plate
Irene Plett
Carol Premack
Pam Prior
John Rae
Priyaka Rangana
Robert Reeves
Camille Reibin
Faye Ritchot
Lesley Roberts-Mason
Mary Ann Rost
Simone Ruhm-Pelech
Kirpal Sangha
Celia Sarte
Marjorie Sawatzky-Maliborski
Randy Schaefer
Elaine Schieve
Christine Schiffmacher
Sandra Scott
Heinz Senger
Laurie Seymour
Aishwariya Sharma
Sharon Short
Devinder Singh
Gurtaj Singh
Harbhajan Singh
Taviwan Sirisakdiwan
Jim Smale
Rachel Smith
Ruth Smith
Karmina Solmoro
Audrey Sorensen
Nadine Staunton
Maribeth Stavness
Violeta Steinhilber

Lynne Sterling
Debra Stone
Marcel Sutanto
Eugenia Sydor
Maria Szekely
Edward Tarrant
Janet Taylor
Nancy Taylor
Brenda Temple
Vicki Thornson
Jo-anne Tobey-Fisher
Elizabeth Tolentino
Kim Ton
Harmiena Torenbeek
Colleen Towers
Carol Tulpar
Sharon Tymich
Marietta Van Den Berg
June Vaughan
Brenda Walker
William Wallace
Amy Wang
Jian Wang
Kristin Warburton
Bonnie Wasnock
Aileen Watson
Nancy Welsh
Brenda Welvaert
Gwenda Wigmore
Lyle Willoughby
Angelina Wong
Frances Wong
Misako Yoshizawa
Cindy Zaklan
Greyson Zhang
Helen Zhu

NEW DONORS

Anonymous Donors
Luis Acosta Monsalve
Angenita Ager
Tina Alden
Gamaliel Alina
Maritza Alvarez
Cindy Armstrong
Sadia Aslam
Ann Baker
Priscilla Balak
Janet Baldry
John Banks
Gurpreet Banwait
Jacqueline Barszczewski
Suzanne Barton
Jagjit Bassi
Karen Beaman
Daniel Bendell
Arnell Bercero
Harmit Bharaj
Pooja Bhatia
Hari Bhatti
Amrik Bhugra
Tara Bissonnette
Frances Bitara
Pat Boston
Pat Bowden
Bonnie Boyd
Lonor Bradley
Calle Branner
Keith Bridgefoot
Noel Broadfoot
Colin Brown
Susan Brown
Nancy Bruschetta

Trish Bryant
Darlene Bucholtz
Yunliang Cao
Theresa Carbonneau
Mary Carew
Angela Champ
Cassandra Chan
Huei-Wen Chen
Padmini Chitale
Athena Cho
Thomas Christie
Rabia Cockar
Gillian Cole
Norma Jean Colling
Angela Cranswick
Nadine Cruz
Barbara Cullingworth
Maria Cumayas-Hewer
Karen Davidson
Kristopher De Los Santos
Geoffrey Dean
Ramandeep Dhaliwal
Jaspreet Dhillon
Thi To Uyen Doan
Thi Thuy Linh Duong
Amrita Duperreault
Agnieszka Ellis
Donna Evans
Jean Fan
Ronald Farrell
Claude Fiset
Susan Flaig
Senga Fullam
Lalaine Gabud
Gordon Gallagher
Katarina Gallagher

Yankun Gan	Jaswinder Kaur	Susan Masi	Anand Pal	Abdul Javed Shaikh
Assana Geraldo	Alan Keith	Darius Maze	Shiow-Yun Pan	Aileen Shibata
Inderjit Ghuman	Colleen Kelly	Anne McDonald	Roma Patel	Michael Shier
Harbhajan Gill	Helen Kennedy	Margaret McFarlane	Elizabeth Peacock	Charlotte Shiskin
Harnoor Gill	Kashif Khalil	Brian McGill	Miriam Pesut	Stav Shtadlan
Navneet Gill	Pardeep Khalsa	Crawford Mckinney	Sharon Piperni	Beverley Silva
Reenam Gill	Frank Kika	Gunilla McSween	Shailey Plant	Jaskarandeep Singh
Maria Gonzales	Joanne Killeen	Slavica Milanovic	Linda Porter	Jatinder Singh
Sarah Gorlitz	Min Sun Kim Lee	Hilda Miller	Adrian Post	Rupa Singh
Quience Gulati	Lea Klein	Georgina Minty	Susan Poulton	Lori Smith
Balbir Gurm	John Klevinsky	Maureen Montgomery	Janice Pow	Patricia Smith
Peggy Hallam	Bhavdeep Kochar	Jiho Moon	Sambath Praveensam	Venkatesan Srirampillai
Sharon Hamelin	Sandra Kormanak	Lorna Moore	Bonnie Price	George Stacey
Penelope Hamilton	Luke Kosewski	Laurel Morgan	Jisbinder Purewal	Bryan Stewart
Carol Hanney	Arun Kumar	Robert Morgan	Nguyen Quach	Richard Stoen
Winifred Harris	Karandeep Kumar	Tallat Mujtaba	Chloe Rae	Arjun Sumal
Craig Harrold	Marjorie Kuntz	Wendy Mulligan	Gerry Rahn	Dhani Ram Sunar
Gregory Hill	Rachel Kurrein	Karnail Multani	Wahidullah Rahnumah	Manoj Taank
Alfred Hills	Eboule Lagou	Kenneth Nelson	Reena Ram	Arie Tamis
Chi Ho	Cherry Landrito	Helen Newton	Rajeev Rawal	Annal Tamizhnambi
Mot Thi Ho	Jill Lapointe	Nam Nguyen	Sharon Reid	Lan Chau Tang
Jayda Home	Ankush Laxmeshwar	Dianne Nichols	Gloria Reinheimer	Ying Tang
Larry Howorth	Christman Lee	Kelly Nix	Tehmina Remtulla	Andrea Tartaglio
Shanshan Hui	Eun Ju Lee	Bethany Nobel	Nancy Rex	Valerie Terpsma
Rose Irving	Jee Yoon Lee	Barbara O'Brien	Diane Richards	Amitha Thomas
Lydia Issac	Yeon-Sook Lee	Mary-Jo Ohl	Janice Richmond	Brenda Tole
Taylor Jackson	Kimberly Lesyk	Jennifer Okhiria	Eleanor Riese-Gordon	Jorge Trujillo Montebruno
Sravan Jalluri	Sydney Leung	Lisa Oliver	Danielle Ross	Huong Thi Minh Huong Truong
Shamira Jessa	Jessica Liu	Sharon Om	Alison Rowland	Peter Ufford
Andrew Jin	Huanyu Liu	Paul Omonua	Mohan Sahota	Herta Van Hattem
Joeng Se Jin	Ruth Liukkonen	Maureen Onotera	Ramjot Sandhu	Rama Vinod
Susan Johnson	Jaymee Maaghop	Gerri Ormiston	Derek Sanft	Bobby Wang
Larry Johnston	Beverly Macinnis	Leona Osei-Appiah	Stephen Sapers	Harnek Waraich
Kelly Kaleta	Neha Malhotra	Walter Oswald	Eliesabeth Schapansky	Je'ann Watson
Sheila Kaminsky	Harneet Kaur Mann	Navdeep Pabla	Eric Scott	Sharon Watts
Jaspreet Kaur	Miah Martin Fewings	Teodorico Paed	Aashna Sethi	Janet Whalvin

Jim Whawell
 Mary White
 Delaney Wicken
 Connor Wiebe
 Ted Wieczorek
 Gordon Wilson
 Rosalee Wilson
 ChangLin Wu
 Teng Xiao
 Qiancheng Xu
 Weiwei Xu
 Ensen Yao
 Eugene Yemchuk
 Lin Yu
 Zhiyong Zeng
 DaLi Zhang
 Jun Zhang
 Zheng Zhao
 Helen Zhou
 Jingyi Zhou

IN MEMORY

Pat Anderson
 Gloria Bissonnette
 Treena Bray
 Daddy
 Ralph Darbyshire
 Steven George
 Gramps
 Surjit Gosal
 Sika Gyamfi
 Frey Home
 Gurdial Klair
 Janis Lee
 Rupa Singh

IN HONOUR

Hiraya Reagan Gonzales
 Marilyn Herrmann
 Alethea Hui Kesornbua
 RJ and Solenn Klair
 M&M
 Oliver
 Shirley Plant
 Herbert Edwin Wood
 Victor Wimaladasa

ACCESSIBILITY VOLUNTEERS (individuals)

Mick Sandhu
 Flora de Montreuil
 Frandy Tirona
 Elaine Becker
 Martha Anderson
 Navdeep Sidhu
 Carla Kolb
 Dorothy Stuivenberg
 Carolyn Smith
 Shawn Feddes
 Arjot Bindra
 Nancy Poirier
 Geeta Podicheti
 Harpreet Bindra
 Athena Cho
 Helena Williams
 Visar Alimehaj
 Gloria Xue
 Pawandeep Kaur
 Susan Soo
 Yuzhuo Gu
 Carrie Jagpal
 Jagroop Rai
 Morgan Vader

Valerie Newton
 Nasreen Shaheedi
 Manpreet Kaur
 Dhanlaxmiben Patel
 Tejvir Josan
 Janet Cronkhite
 Alvaro Perez Hernandez
 Jan Penhorwood

ACCESSIBILITY VOLUNTEERS (organizations)

Celebration & Rainbow
 Manor
 Thompson Community
 Services
 Bethayne House: Milieu
 Family Services
 Jacob Community
 Connections
 Milieu Family Services
 95th House Community
 Living Society
 Semiahmoo House
 Society
 Hope House

The team at Surrey Libraries takes every care to ensure our donors are recognized accurately and respectfully. If you've noted an error or oversight, please accept our apology and contact us directly at 604-598-7307 to help us update our records so we can recognize you appropriately.



Volunteers with the Semiahmoo House Society help support Surrey Libraries home delivery service. This program brings library materials to those who can't visit library branches.

VISIT US

CITY CENTRE

10350 University Drive
604-598-7420

FLEETWOOD

15996 84 Avenue
604-598-7340

OCEAN PARK

12854 17 Avenue
604-502-6304

CLAYTON

7155 187A Street
604-592-2727

GUILDFORD

15105 105 Avenue
604-598-7360

PORT KELLS

18885 88 Avenue
604-598-7440

CLOVERDALE

5642 176A Street
604-598-7320

MOBILE LIBRARY

mobilelibrary@surrey.ca

SEMIAHMOO

1815 152 Street
604-592-6900

DIGITAL BRANCH

surreylibraries.ca
604-598-7901

NEWTON

13795 70 Avenue
604-598-7400

STRAWBERRY HILL

7399 122 Street
604-501-5836



SURREY LIBRARIES
discover·connect·inspire

surreylibraries.ca