

secured a bed, it will be kept for you until you no longer return. Shelter support workers are on site 7 days a week to help guests transition into housing, gain ID, and access medical services. Also have the Cove and Olive Branch shelters that include an overdose prevention site, laundry, showers and other services.

Housing Supports/Outreach

Askanadvocate.ca by SOURCES

Website provides basic and clear information about tenancy, income assistance, disability benefits (provincial and federal), and other income supports. Has videos, FAQs, fact sheets, and links to other services and resources.

Aunt Leah's Place

816 20th Street New Westminster, BC V3M 4W6

Tel: 604-525-1204 www.auntleahs.org

Range of supports for former foster kids transitioning out of care and for mother's of young children who are at risk of losing custody. Works to prevent homelessness and to support people become self sufficient. Have housing sites, subsidies to pursue education, support workers, counselling, employment training and a range of other services.

Atira Homelessness Prevention & Housing Outreach

Tel: 604-315-4613 (Judith) 604-315-1713 (Anna)

info@atira.bc.ca housingoutreach@atira.bc.ca atira.bc.ca

Offers help for women finding housing and maintaining it with support and referrals. Range of service, call for more information.

BC Rebate for Accessible Home Adaptation

Tel: 604-433-2218 www.bchousing.org/BC-RAHA

Eligible low- and moderate-income households can receive up to \$17,500 in rebates to complete home adaptations. The program allows seniors and people with permanent disabilities or diminished ability to gain greater independence within their homes.

Brella Senior Connectors

Tel: 604-531-9400 ext 201 www.brellasociety.ca

Provides support, referrals and detailed information for seniors in the Surrey / White Rock Area. Includes subsidized housing, pension information, tenancy information or other community resources. Will setup an appointment at your nearest library branch.

Cove Healthy Living Service Hub

10607 King George Blvd. Surrey BC

Tel: 604-581-5172 www.sumsplace.ca

Caseworkers are available to assist people who need help with applications, replacing ID, or other issues. Services include wash-rooms, laundry, showers and a public phone. Open 6 am - 12 am

Fraser Region Aboriginal Friendship Centre Housing Programs

A101 - 10095 Whalley Boulevard, Surrey BC, V3T 4G1

Tel: 604-595-1170 www.frafca.org reception@fafca.org

Offers a range of supports for individuals and families who are at risk of, or facing, homelessness.

Home Owner Grant

gov.bc.ca/homeownergrant

Helps reduce the amount of residential property tax. Applies to taxes paid by British Columbians to their municipality or to the Surveyor of Taxes for rural areas.

Homeless Prevention Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 778-731-9195 www.sourcesbc.ca

Supporting individuals to maintain housing through advocacy and facilitated access to resources. Sources Rent Bank also offers micro-loans for rental and utility arrears, damage deposits and first month's rent. Also assisting homeless individuals to find safe and affordable housing. Offers ongoing support (re. income supports, benefits, tenancy, other supports) to assist them to remain housed. Services include Housing First for chronically and episodically homeless individuals.

Housing for Newcomers—Information from CMHC

www.cmhc-schl.gc.ca/newcomers/

Information for newcomers about housing options and how to rent or buy housing from the Canadian Mortgage and Housing Corporation. Information is available in a number of languages.

Options Mobile Outreach

Tel: 604-765-6751 (Surrey/White Rock) 604-839-6371 (Delta, Ladner and Tsawwassen)

hylandoutreach@options.bc.ca

www.options.bc.ca/program/shelters-shelter-services

Outreach workers can help you find housing, health and income support services if you are currently living on the street or at risk of homelessness.

Rental Assistance Program

Tel: 604-433-2218

www.bchousing.org/RAP

Provides eligible low-income, working families with help with their rent. To qualify, families must have a gross household income of \$40,000 or less, at least one dependent child, and employed at some point over the last year.

Residential Tenancy Office

400 - 5021 Kingsway Burnaby, BC V5H 4A5

Tel: 604-660-1020 www.gov.bc.ca/landlordtenant

The Residential Tenancy Branch provides landlords and tenants with information and dispute resolution services. The best place to start if you are dealing with a tenancy issue.

SAFER (Shelter Aid for Elderly Renters)

Tel: 604-433-2218

www.bchousing.org/SAFER

Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly payments to subsidize rents for eligible BC residents who are age 60 or over and who pay rent for their homes.

SOURCES Rent Bank

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 778-731-9195 www.sourcesbc.ca srb@sourcesbc.ca

We may offer a one-time loan to low-income individuals and families who are at risk of homelessness for home eviction due to lack of, or shortage of, a monthly rent payment, utility arrears, damage deposit or other circumstance, as long as the loan completely alleviates the crisis. Other eligibility criteria apply including having a steady source of income to repay the loan.

Street Smart Program

10350 University Dr, Surrey, BC V3T 4B8

Tel: 604-240-3716 kelly.mcardle@lookoutsociety.ca

Daily mobile outreach from 7:30-7:30pm in the City Centre area. Outreach support is also offered daily on a walk-in basis in the

City Centre Library from 11:30 am to 2:30 pm. Range of advocacy supports. Can help get ID, find housing, make shelter referrals, access supportive housing or mental health supports and help getting to appointments.

Subsidized Youth Independent Housing Program

Tel: 604-584-1181

www.options.bc.ca/program/subsidized-youth-independent-housing

If you are homeless or seriously at risk of becoming homeless, the SYIH program can help you secure and sustain housing. This supportive program provides you with housing support and help to pursue career or educational goals.

Surrey Urban Mission

10776 King George Blvd Surrey, BC V3T 2X7

Tel: 604-581-5172 www.sumsplace.ca

Breakfast and lunches for the general public, and a nightly meal for shelter guests. Main shelter is first come first serve. Once you have secured a bed, it will be kept for you until you no longer return. Shelter support workers are on site 7 days a week to help guests transition into housing, gain ID, and access medical services. Also have the Cove and Olive Branch shelters that include an overdose prevention site, laundry, showers and other services.

Surrey Youth Reaching Home

10453 Whalley Blvd Surrey

Tel: 604-592-6200 pcrs.ca nyrcrcception@pcrs.ca

Supports youth up to the age of 24 in Surrey and Delta who are homeless or at risk of homelessness and fall outside eligibility with MCFD. Helps youth secure and maintain housing by providing one-to-one support, connection to income supports, housing advocacy, landlord mediation, moving assistance, and referrals to community resources.

Tenant Resource & Advisory Centre

Tel: 604-255-0546 www.tenants.bc.ca

TRAC educates individuals and community organizations about Residential Tenancy Law, promotes tenants' legal rights and affordable housing in BC. Some legal representation available. Provides videos & publications in 21 languages. Info Line/Tenant Hotline 1-800-665-1185.

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help. Visit us, call 604-598-7300 or at www.surreylibraries.ca/lowcost.

You can also call 211 for a free, confidential, multilingual help. Available 24 hours a day, 7 days a week. Online at bc.211.ca.

If you would like more information or if you spot correction email us at lowcost@surrey.ca

Surrey Libraries does not endorse or promote particular resources or programs, and inclusion here does not imply the Library's endorsement.

Inspired by the
Surrey Poverty Reduction Plan



Updated 02/23/23



Affordable Housing

Housing Listings & Assistance

BC Housing

101-4555 Kingsway Burnaby BC V5H 4V8

Tel: 1-800-257-7756 www.bchousing.org

BC Housing develops, manages, and administers a wide range of subsidized housing options in BC. Applying with BC Housing is a great solution to long term housing issues but wait times for a spot can be long.

Co-operative Housing Federation of BC (CHF BC)

220-1651 Commercial Drive Vancouver, BC V5L 3Y3

Tel: 604-879-5111 www.chf.bc.ca

Maintains a list on their website of housing co-ops currently accepting applications. Also has information on co-ops in general.

Newton Housing Registry

13520 - 78th Ave Surrey BC V3W 8J6

Tel: 604-590-7368 housing.registry@options.bc.ca

Provide housing resources and a short term housing rent subsidies (catchment areas: Surrey, Delta, White Rock, Ladner and Tsawwassen) . Hours of service on appointment basis only from Tuesday to Thursday 9-11am and 1-3pm.

SOURCES Newton Resource Centre

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 778-731-9195 www.sourcesbc.ca

info@sourcesbc.ca

Provides a weekly housing list of advertised rental units and housing supplier applications. Will help you look for housing. Also provides phone to access potential housing rentals.

Seniors Services Society

750 Carnarvon St. New Westminster BC V3M 1E7

Tel: 604-520-6621 www.seniorsservicesociety.ca

Provides an online directory of various types of seniors housing in the Lower Mainland. Has housing information, referrals, and an outreach program. Also has a temporary housing program

(cost geared towards income) for seniors who are homeless or at risk of becoming homeless. Services are available to seniors age 60 and older living in most parts of the Lower Mainland.

Affordable Housing Sites

The options listed here are only some of the affordable housing sites in Surrey. For a more options head to the BC Housing website (www.bchousing.org) or some of the other options listed in the previous section or below.

Alder Gardens (YWCA)

13788 - 71st Avenue, Surrey BC V3W 0M9

ywcavan.org/programs/ywca-housing

propertyservicesassistant@ywcavan.org

For single mothers and their children, with a supportive housing model that links to community services. Includes 36 units (2,3, and 4 Bedrooms) for single mothers, priority given to Surrey residents. Uses an income-based rent system.

Evergreen @ Baptist Housing

1550 Oxford Street, White Rock, BC, V4B 3R5

Tel: 604-541-3835 www.baptisthousing.org

Have rental units for seniors 65+ along with 84 units of Assisted Living for seniors who are cognitively able to direct their own care but who have needs that can be met on a scheduled basis. Assisted living units subsidized by Fraser Health and/or BC Housing.

Kekinow Native Housing Society

1014 – 7445 – 132 St. Surrey BC V3W 1J8

Tel: 604-591-5299 www.kekinow.ca info@kekinow.ca

Provides affordable, comfortable housing for low-income people of Aboriginal ancestry (Status, non-Status, Métis and Inuit).

Newton Kinsmen Housing Society – Ravine Estates

11030 Ravine Rd. Surrey BC V3T 5S2

Tel: 604-581-2322

Social housing development for families and people with disabilities.

PICS Seniors Housing Complex

12075-75A Ave Surrey BC (assisted)

100 – 7566 120A Street Surrey BC (independent)

Tel: 604-596-0052 pics.bc.ca/housing/seniors-housing

pics@pics.bc.ca

Units for low income seniors, with both assisted and independent living units. All subsidized by BC Housing. Service available in English and Punjabi.

Sunnyside Villas

2603 – 151st Street Surrey BC

Tel: 604-538-8308

Subsidized housing for seniors in Surrey/White Rock. Rent based on 30% of gross income.

Sunset Grove

Tel: 604-584-5811

www.options.bc.ca/housing/homelessness/habitat-housing-society

25 unit affordable housing complex for families. Self referrals welcome.

Shelters & Transition/Safe Houses

BC211 Shelter List

Tel: 211 bc.211.ca/shelter-lists

Provides a list of available shelter beds. A good place to start if you are looking for emergency accommodations. You can either call 211 or check the website for available beds. Updated twice a day around 11:30am and 7:30pm. Can also text 211 with the city your are in for information.

All Nations Youth Safe House (ANYSH)

Tel: 604-584-2625 tinyurl.com/5yb4zxd2

Youth (16-18 years) shelter with 1 to 30-day emergency stay. Goal oriented program. Plans reviewed weekly to determine a need for extension (up to 30 days). Residents have a worker who assists in developing an individualized plan of daily goals to secure housing. Daily meals, access to a computer and phone, & housing and job search forms. A low risk facility.

Arbour House 2nd Stage Transition House (YWCA)

Tel: 604-282-3113

ywcavan.org/programs/affordable-housing/ywca-housing-communities

Transition housing for women and children fleeing abuse from their intimate partner. Eight fully-furnished suites with a 9 month stay. On site support from staff four days per week for emotional support, advocacy, court accompaniments, housing search etc.

Atira Women’s Resource Society

Tel: 604-681-4437 www.atira.bc.ca info@atira.bc.ca

Housing for women along with other services. Atira offers both short term shelter and transition longer stay supportive options services. Also offers programs for children who have witnessed abuse and parenting programs.

Ama House (Atira)

Tel: 604-542-5992

Ama Transition House is available to women 55+ only and offers advocacy, referrals and one-on-one support.

Durrant House (Atira)

Tel: 604-531-9151

A first-stage transition house staffed 24 hours a day, seven days a week. Staff provides emotional support, referrals and resource information, advocacy, court and other accompaniments, parenting support, harm reduction etc.

Koomseh 2nd Stage Housing (Atira)

Tel: 604-501-9294 koomsehsupport@atira.bc.ca

Koomseh provides supportive housing to 11 women and their children who have been impacted by abuse suffered in intimate relationships.

Maxine Wright Place (Atira)

Tel: 604-580-2915 maxwright@atira.bc.ca

The Maxine Wright Place serves women who are pregnant and/or have a newborn or are early parenting and need a safe place to stay. Women can access the shelter at any point during their pregnancy, and potentially stay until their baby is 6 months old. Have child care and health clinic for prenatal health. Also offer second stage housing program.

Shimai Transition House (Atira)

Tel: 604-581-9100 shimaisupport@atira.bc.ca

A first-stage transition house for women and their children escaping abuse. Staffed 24 hours a day, seven days a week. Staff provide emotional support, referrals and resource information, advocacy, court accompaniment, parenting support and on-site non-medical detoxification.

Elizabeth Fry Society of Greater Vancouver

Tel: 604-520-1166 www.efry.com

Offers a range of supports for women, especially those involved in the criminal justice system. Have a range of housing supports including two shelters in Surrey , Cynthia's Place and Sheena's Place.

Cynthia's Place

Surrey, BC

Tel: 604-582-2456

Temporary shelter home for 14 homeless single women, or women and their children.

Sheena’s Place

Surrey BC

Tel: 604-581-1538

Temporary shelter home for 12 homeless women and their children.

Foxglove Supported Housing and Shelter

9810 Foxglove Drive Surrey

Tel: 604 589-0496 www.raincityhousing.org

98 Supportive Housing units (96 studio suites and 2-one bedroom suites). Also offers 31 shelter units and one respite unit with three non-binary designated shelter units. Supportive housing and shelter units include laundry facilities and a meal program. 24 hour/7 day a week support staff with access to a medication program, overdose prevention services, Indigenous cultural and Peer supports.

Ishtar Transition Housing Society

#101 – 6350 – 203rd St. Langley BC V2Y1L9 (Office)

Tel: 604-534-1011 or crisis line 604-530-9442

www.ishtarsociety.org info@ishtarsociety.org

Provides safe space for women and their children leaving abusive relationships or the risk of violence. Also provides counselling, victim services, and other supports for women and children. Two transition houses in the Langley and Aldergrove areas.

Lookout Society

Tel: 604-255-0340 or Mobile Outreach: 604-589-4746

lookoutsociety.ca

Large social service organization that has 51 housing sites across the Lower Mainland. This includes the Gateway, Guildford and Parkway shelters but also other transitional housing and permanent supportive housing. These sites can be applied to directly, and there are application forms and further details on Lookout’s website.

Gateway Shelter

10667- 135 A St, Surrey BC V3T 4E3

Tel: 604-589-7777 surrey.shelter@lookoutsociety.ca

40 bed shelter for those 19+ years old. Supervised by staff during rest times, it offers separate ladies and men’s sleeping areas with washrooms. Locking storage and coat racks are available for use. On site laundry, shower facilities, free coffee, phone and daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program

can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Guildford Shelter

14716 104 Avenue, Surrey, B.C. V3R 1M3

Tel: 778-293-0889 jennifer.harding@lookoutsociety.ca

40 bed shelter. 19+, allows pets and has space for couples. Daily meals for those staying at the shelter. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things. Phone staffed 24/7.

Parkway Shelter

#104 – 10660 City Parkway, Surrey B.C., V3T 4C7

Tel: 604-582-0408 parkway@lookoutsociety.ca

Low barrier shelter. Daily meals and snacks. Also has an integrated housing program for people staying at the shelter. The program can help with ID replacement, housing searches, assistance applications, advocacy, referrals to other agencies and other things.

Nisa Homes

Surrey BC vancouver@nisahomes.com

Tel: 1-888-456-8043 ext. 402 www.nisahomes.com

Transitional home for immigrant, refugee and Muslim women and their children who are homeless or at risk of becoming homeless. Also a safe haven for women experiencing domestic violence.

Options Shelters

Mobile Outreach Worker: 604-765-6751

www.options.bc.ca/program/shelters-housing-services

hylandoutreach@options.bc.ca

Operates two shelters in the Cloverdale and Newton areas.

Bill Reid Place

17752 Colebrook Rd. Surrey BC

Tel: 604-574-4341

Low-barrier shelter with 16 temporary beds for men and women 19+. Open 24 hours with all meals provided. Also offers laundry, housing workers and drug and alcohol referrals. Pet friendly.

Hyland House

6595 King George Highway, Surrey BC

Tel: 604-599-8900

Provides a 35 bed emergency shelter. 20 units of supported housing for people needing help in achieving and maintaining independence. Also provides outreach to people who are homeless, at risk of becoming homeless or difficult to house. 19+ years old.

Options Transition Houses

(Evergreen & Virginia Sam)

Tel: 604-584-3301 (Evergreen) 604-572-5116 (Virginia Sam)

www.options.bc.ca/program/transition-houses

Transition house for women who have experienced abuse and their children. Offers temporary accommodation, support, basic counselling, advocacy, child and youth care workers, safety planning, help securing housing, and referrals.

Surrey Urban Mission

10776 King George Blvd Surrey, BC V3T 2X7

Tel: 604-581-5172 www.sumsplace.ca

Breakfast and lunches for the general public, and a nightly meal for shelter guests. Main shelter is first come first serve. Once you have